

Velox Suite 2023.07 Release

We are pleased to announce a new release for the RIS portion of the Velox Imaging suite has been rolled out. These changes will not affect normal clinical operations. Please do not hesitate to contact us with any questions or concerns regarding these new features.

Here are the notable new features.

New Feature – Calendar Inbound Referral

This feature transfers the functionality of Inbound Referrals from the page of the same name to the calendar. The feature lets users quickly create an appointment by dragging and dropping cards (referrals) from the Inbound Referrals window onto the calendar.

On the calendar, at the bottom right, there is a floating button, "Inbound Referrals," which displays the number of non-archived referrals. If there are more than 99 referrals, we will show 99+.

| 12:15 pm | | |
|----------|----|-------------------|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | _ |
| | | • |
| | | |
| | یف | Inhound Deferrate |
| | ✓ | |
| | | |

Upon clicking the floating button, the inbound referral window will open, Resulting in the calendar and the menu buttons adapting to fit the referral window. The menu buttons will adjust by displaying only icons to represent the buttons.

| 2 - | 8 Jul 20 | 23 | | | Calendar Templ | late 💊 🔹 🗱 | Day Week | 🛛 🖶 Print 🕘 Search 🕒 Wizard |
|---------|---|---|---|--|---|---|--|---|
| 07 am - | Sun 02 Testing room 1 7:00am - 8:00p Template Menu V | M Test m 7:00a Temp | flon 03 ing room 1 im - 8:00pm late Menu v | Tue 04 Testing room 1 7:00am - 8:00pm Template Menu ▼ | W Testii 7:00ar Templ | /ed 05 ng room 1 n - 8:00pm ate Menu ▼ | Thu 06 Testing room 1 7:00am - 8:00pm Template Menu ▼ | Fri 07 Sat 08 Testing room 1 Testing room 1 7:00am - 8:00pm 7:00am - 8:00pm Template Menu ▼ Template Menu ▼ |
| 2 | - 8 Jul 20 Sun 02 Testing room 1 7:00am - 8:00pm | Mon 03 Testing room 1 7:00am - 8:00pm | Tue 04 Testing room 1 7:00am - 8:00pm | Wed 05 Testing room 1 7:00am - 8:00pm | ↓ ★ Thu 06 Testing room 1 7:00am - 8:00pm | Day Week Fri 07 Testing room 1 7:00am - 8:00pm | Image: Sat 08 Testing room 1 7:00am - 8:00pm | Inbound Referrals |
| 07 am | Template Menu 🔻 | Template Menu 🔻 | Template Menu ¥ | Template Menu 🔻 | Template Menu 🔻 | Template Menu ¥ | Template Menu ¥ | Select all 🖶 🍽 🖬 🖾 🗱 🗱 |
| 08 am | | | | | | | | Donegan, DAn M, (14Y) ∑ 27d 14h ☑ 2*** Tel: 1 (561) 961 6516 RC3 Alex Test X-Ray |
| 09 am | | | | | | | | Dr. House, Gregory Tel: (392) 889 2141, (392) 456 4879 Test Environment long name clinic |
| 10 am | | | | | | | | Image: 1801 Due: ASAP Voicemail (referrer) |
| 11 am | | | | | | | | 📄 🖻 Finn, The_Human M, (3Y) 🛛 🛣 3y 139d 🔃 💟 🚥 |
| 12 pm | | | | | | | | Persantine Sestamibi - 1 Day Protocol Dr. Jake, The_Dog Tel: (375) 336 6552 |
| 01 pm | | | | | | | | 966 Due: ASAP New |
| 02 pm | | | | | | | | Donegan, DAn M, (14Y) |
| 03 pm | | | | | | | | Tel: 1 (561) 961 6516 |
| 04 pm | | | | | | | | Tel: (392) 889 2141, (392) 456 4879 |
| 05 pm | | | | | | | | ☐ 1802 Due: 4-Nov-0001 <u>New</u> |

The screenshots below highlight the differences in the buttons.

The opened inbound referral window displays all referrals (cards) with all the necessary information for the referral.

Below is a screenshot highlighting the following aspects of the referral window in order of appliance from the top; 1) The Filter Bar, 2) Patient Demographics, 3) Inbound Notes, 4) Card Age, Severity, and Source, 5) Due Date and Status 6) Referring Doctors information 7) Edit Notes and Expand Button.



The New inbound referral window will be able to display referrals from the velox radiology viewer and other sources such as Reven and Epic.

(source Icons V- Velox Inbound Referrals, r - Reven, e - EPIC)

Pressing the expand button will reveal the complete information about the selected card, as seen below. Any attachment associated with the referral will be viable from this window.

Update Feature – Previous Inbound Referral Page

The previous inbound referral page will contain a manual for the new inbound referral page. Visit this page for detailed reference.

New Feature – Merge Patients

This feature can be found under the administration menu. This feature will allow users to merge patient records within the system. The Merge Process is a multi-step process requiring password verification at the end. Patient merge should only be used on profiles belonging to the same patient.

NOTE: This is an Irreversible process. Use with caution

Step one of the process is to select the patients' records to be merged.



After the patients have been selected, click next to be taken to the next step

Step two of the process is to determine the surviving information of the two patients. Use the radio boxes under the respective patient to select the data to remain in the merged patient. A red "Not Equal" Symbol is used to highlight values that are different between the two patients.

Merge Patients

| Back | Next Step |
|------|-----------|
|------|-----------|

Step 2. Make sure these records are the same patient and resolve differences

| | 1 First Patient | Second Patient | Result patient | |
|----------------|--------------------------------|------------------------|-----------------------|--|
| MRN | 0 75705 | 😫 💿 77197 | 77197 | |
| First Name | Audio | 😫 🔘 Arch | Audio | |
| Last Name | Test | Test | Test | |
| Middle Name | | | | |
| Preferred Name | | | | |
| Date of Birth | ● 5-Feb-2004 | 😫 🔘 1-Jul-2021 | 5-Feb-2004 | |
| Health Cards | OHIP 1231231232 | 😫 🔘 OHIP 0241024144KJ | | |
| Phone(s) | | | | |
| Email | ● pashazhol51@gmail.com | ₩ 0 | pashazhol51@gmail.com | |
| Auto Reminder | No reminders (patient refused) | No reminders (default) | ▲ Select Reminder 🔹 | |
| Sex | O Male | 😫 💿 Female | Female | |

Red triangle symbols are used to signify required selections. Fields with matching information will remain the same.

Patient Documents, Encounters, and Appointment selections will also be required.

| A Patient Documents | | | | | |
|----------------------|----------------------------------|--|-----|--|--|
| Documents | ✓ Merge all documents (required) | | | | |
| | PDF | | PDF | | |
| ▼ Patient Encounters | | | | | |
| Patient Appointments | | | | | |

Step Three of the process is to do a final review of the new patient before committing the changes to the system.

| Merge Patients Back Merge Patients | | | | | |
|------------------------------------|--------------------------|---------------------------|---------------------------|--|--|
| Step 3. FINAL check | | | | | |
| | ▲ Deleting first patient | ▲ Deleting second patient | Creating a merged patient | | |
| MRN | 75705 | 77197 | 77197 | | |
| First Name | Audio | Arch | Audio | | |
| Last Name | Test | Test | Test | | |
| Middle Name | Middle Name | | | | |
| Preferred Name | | | | | |
| Date of Birth | 5-Feb-2004 | 1-Jul-2021 | 5-Feb-2004 | | |

Once the information is confirmed, clicking "Merge Patients" will prompt the user to enter their password for confirmation.



Enter the logged-in user's password and click "I confirm that these patients are duplicates" to merge the patient.

New Feature – Agile Viewer (RIS)

We recently introduced the agile viewer for the referring portal. This feature will now be available in the RIS portion of the system. The Agile will display Dicom quality images and be outfitted with dicom tools for staff to interact with the images.



Annotations made with the Agile viewer provide a prompt to save when the viewer is closed.

On the encounter page, when previewing images, staff will have the opening of opening the images in either the web preview(current Viewer) or the agile viewer

| Services | Add service | | | | Select all | E • • • | ₿• | |
|------------|------------------|---------------|-------|---|-----------------------|-----------|------------------|-------------------------|
| DX C | hest PA & LAT X(|)91 (x | (091) | | 🗟 Emb | ed | | ≡ |
| ▲ # | 722266 | 2 | A 🗐 | | | 0 | Add Doo | ument |
| (a) | Dicom Images | | | Patient ID: 4545019137 Description: Chest PA & L | AT X091 | 8-Oct | 2019 3:2 | 28 pm |
| 25 | Dicom Images | | | Patient ID: 4545019137 Description: Chest PA & L New @ Agi | AT X091 ile Viewer | 8-Oct | :20193 روني ر | 28 pm J nlink |

Along with the encounter page. The Viewer selection option was added to all other areas of the system.

New Feature – Edit Claim Button

On the Claims detail page, an edit button has been added to allow users to change the claims.

| PP0AL7Q0 | Payment Program: HCP | Payee: P | 🖉 Edit |
|----------|----------------------|----------|--------|

Users will be able to change the payee, group number, and SLI information using this button.

| Edit PP0AL7Q0 | | | | |
|----------------------|-----------------|-------------------|-------------------|--|
| Payment Program: HCP | Payee: P 🔹 | | Manual Review | |
| Location | Patient | Referrer | Provider | |
| Group #: 0000 | HIN: 8989007651 | Billing #: 555555 | Billing #: 555555 | |
| Master #: | DOB: 20230701 | | Specialty: 0 | |
| SLI: NO 🔻 | | | | |
| | Cancel | Save | | |

Update Feature – Billing Dashboard Optimization:

To optimize the billing dashboard page speed, we no longer calculate the number of remitted claims. Instead, we have the word "View," which can be used to see a list of remitted claims.

Submitted Claims

| Remitted | Pending Remittance |
|----------|--------------------|
| Rejected | |

Update Feature – Agile Viewer tool (Portal)

Along with a slight visual redesign, referring doctors will enjoy new tools in the Agile viewer. Three new buttons have been added to the toolbar. With the split screen, split series, and view gallery, doctors can select how they want to view images.



New Feature – 2Factor Authentication 2FA(Portal)

Referring doctors can now turn on 2FA on their portal accounts. This feature will work the same as the existing RIS feature.

Doctors can enable this by clicking on their names when logged into the portal.

Bug fixes and other optimizations will also be included in this release.