VELOX IMAGING

Fast, Intuitive, Easy
Medical Imaging Solutions

Velox RIS – Release 14 (03/2025)

We are pleased to announce a new update for the RIS portion of the Velox Imaging suite has been rolled out. Please do not hesitate to contact us with any questions, comments, feedback or concerns regarding these changes.

Here are the most notable new features:

General Changes

New – Patient Profile Alerts

The patient profile now features a section for Patient Alerts. This should be used for any important note about the patient.

When registering a patient with an alert active, the user is required to acknowledge the patient alert before proceeding.

This alert will also appear at the top of the encounter/appointment page.

New – Calendar Room Utilization & Statistics

The Calendar page will now show statistics regarding total room utilization. This information is only shown when a single room is selected.
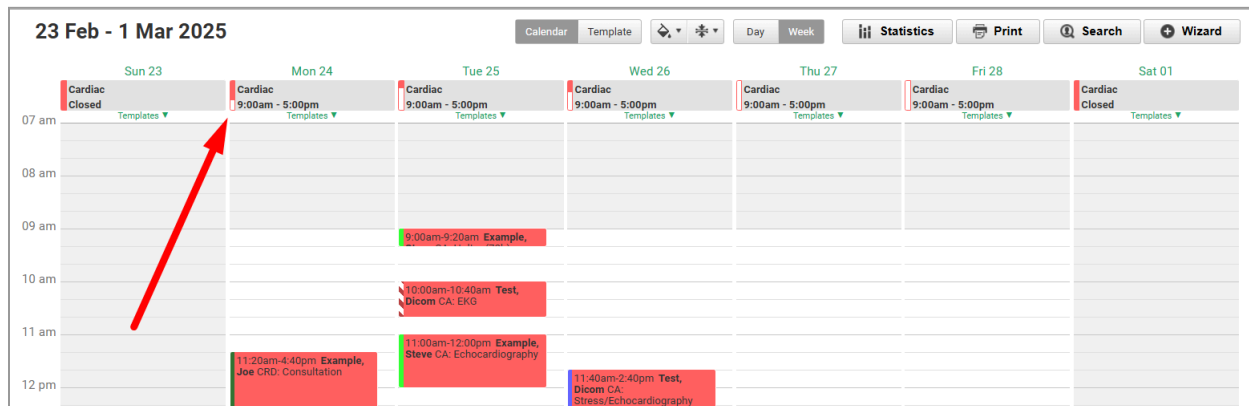
In addition, there is now a dedicated **Calendar Statistics page**, accessible by a button at the top of the Calendar page.
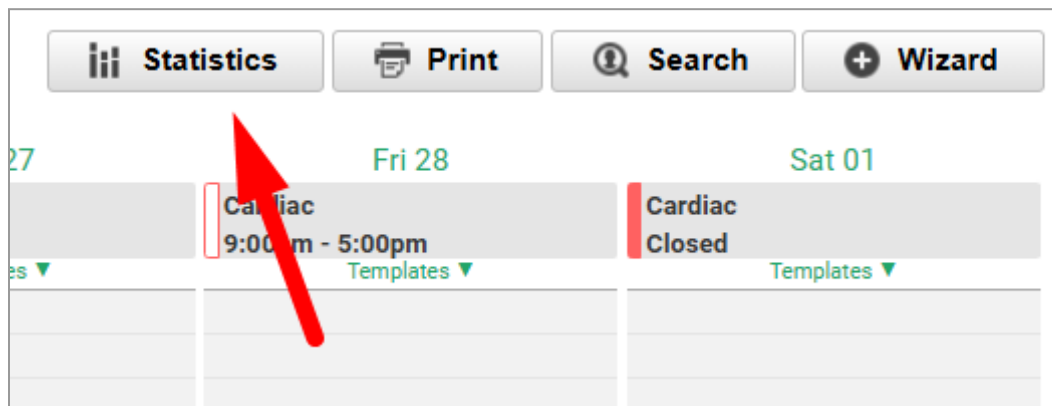
On the **Calendar Statistics page**, the preferred rooms and date range can be selected.

After clicking 'View', the results will be generated, showing the overall room usage, with a breakdown by types of scheduled items (Unscheduled time, Checked-in appointments, Appointments, and Offtime & Notes). This information can also be downloaded in .csv format if desired.

Calendar Statistics

Date	Room	Hours	Open time	Notes & Off	Checked-In	Appointments	Avail time
2025-02-24	Toron: Cardiac	9am - 5pm	8h	-	5h 20m	-	2h 40m
	Toron: Toront...	9am - 5pm	8h	-	-	3h 30m	4h 30m
2025-02-25	Toron: Cardiac	9am - 5pm	8h	-	-	2h	6h
	Toron: Toront...	9am - 5pm	8h	4h 15m	-	-	3h 45m
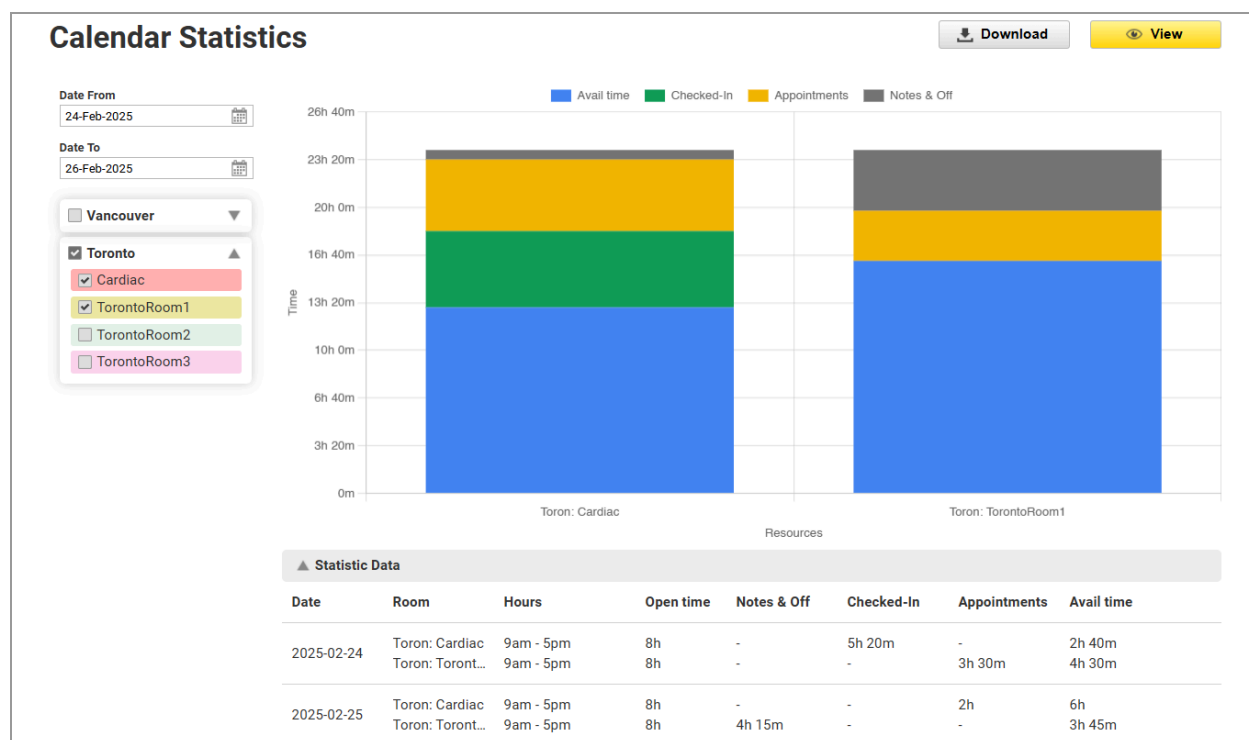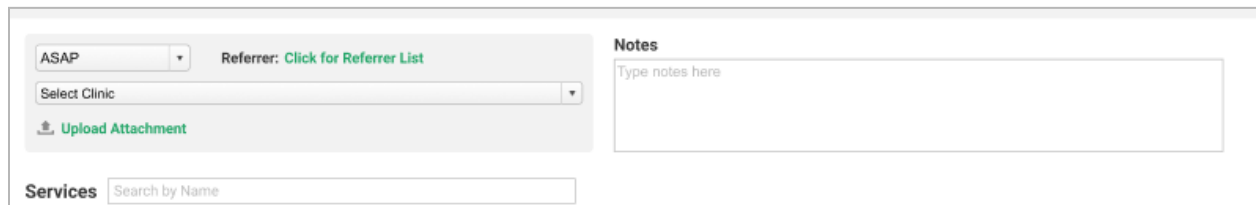
Update – View Encounter Notes in Waiting Room

The Waiting Room will now show any encounter notes present. You can view these by mousing over the entry.
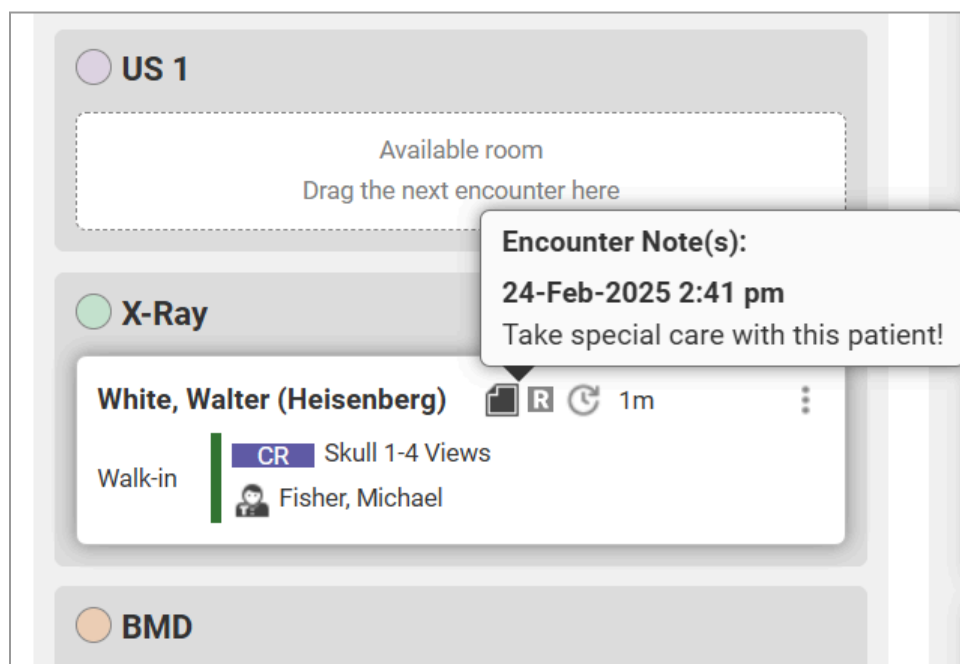
Update – Add Reqsheet to Inbound Referrals

A requisition sheet can now be attached when creating an Inbound Referral.

Update – Additional Options for Calendar Search

The Calendar Search function now allows for filtering by modality & procedure name.

Update – Draft Reports

Draft Reports can now be re-saved as a draft as many times as required.

New – Drawing Tool Overhaul

The drawing tool has been overhauled, partially with the assistance of your feedback.

The following tools are now supported. These elements can all be resized, moved, or have their color properties changed after placement.
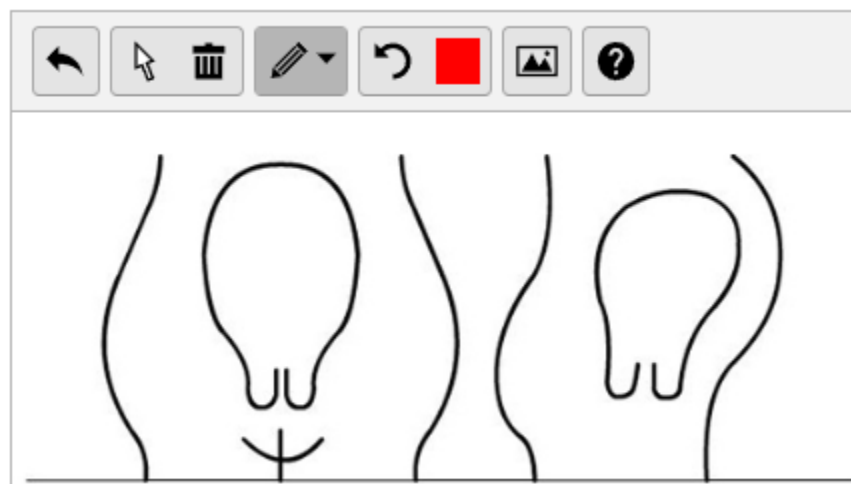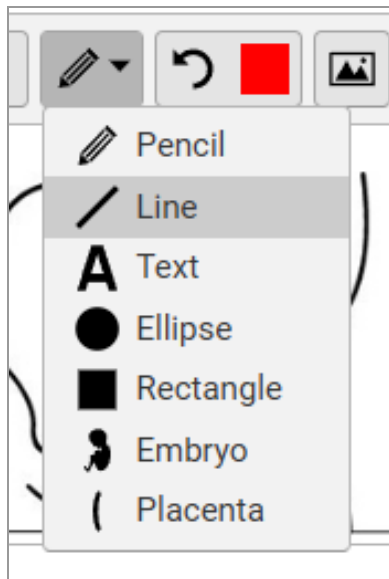
- Pencil
- Line
- Text
- Ellipse
- Rectangle
- Embryo
- Placenta

For previously existing tools, we have changed the behaviour after placing the tool, such as being able to continue drawing without interruption.

The available tools can have their appearance customized, whether by colour or background style. Toggling the background style will set any pictographic tools to have a transparent background, leaving just an outlined border. We have also added support for a latticed, semitransparent pattern.
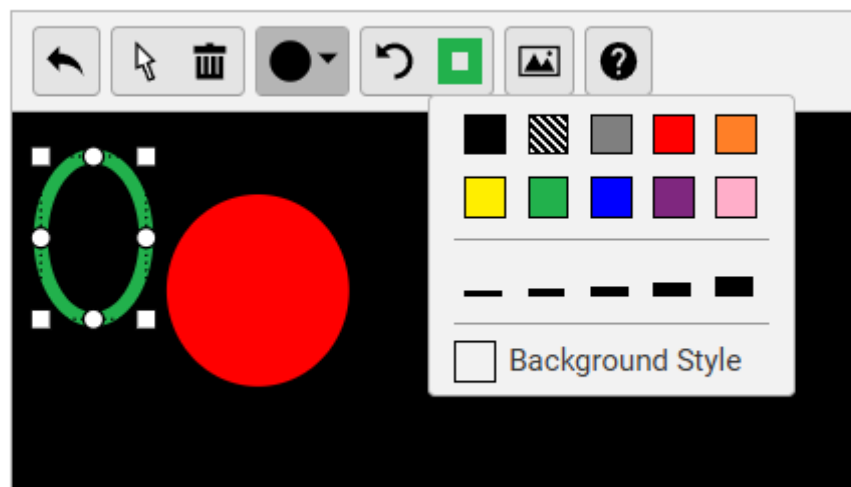
The image can now be modified. This includes saving the altered image, uploading a custom image, or resetting it back to default. The final icon will display some helpful shortcuts; Undo (Ctrl + Z), Redo (Ctrl + Y), and Toggle Background (Ctrl + X).
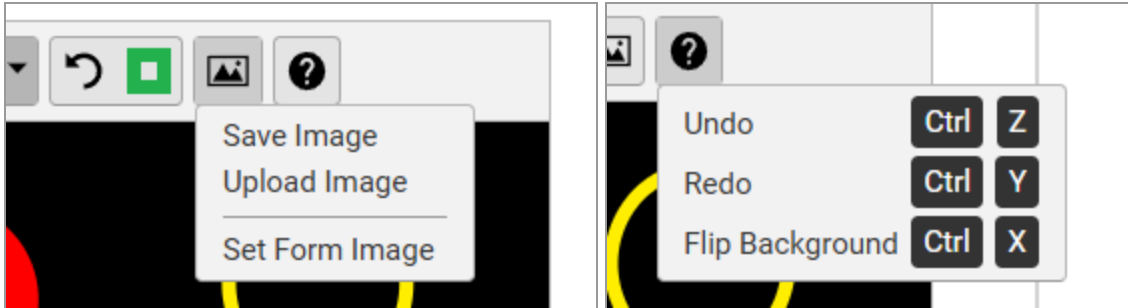
New – System Usage Page

The Management Dashboard now contains a shortcut to access the System Usage page. This page will display the amount of services created compared to your total package bracket, in case you would like to keep track of your total resource usage.

Month	Actual	Bracket
Mar 2024	33	40,000
Apr 2024	8	40,000
May 2024	1	40,000
Jul 2024	12	40,000
Aug 2024	7	40,000
Sep 2024	3	40,000
Oct 2024	7	40,000
Nov 2024	13	40,000
Dec 2024	12	40,000
Jan 2025	11	40,000
Feb 2025	5	40,000
Total	112	440,000

Staff Changes

New – User Profile Dashboard

The user profile (accessible by clicking your username at the top of the page) is now a dedicated page that loads when clicked on. This change is intended to improve compatibility with mobile devices.

If you are logged in as an administrator, you will also be able to change your access permissions.

Update – Search by Username on Staff Page

The Staff Page now allows for searching of staff by username.

Update – Staff Update Warning

When editing a staff profile (referrers, radiologists, or technologists), there will be an additional reminder of how many records are going to be affected.

This is intended to prevent scenarios where populated records are overwritten.

Image Viewer Changes

Multitask & Viewing Optimization

Fixed an issue where loading images would prevent the user from opening other Velox windows. Page requests now have priority over images being loaded, which should improve wait times significantly.

In addition, the Agile Viewer will now preload any upcoming images in a viewed series.

Agile Viewer - Prior History & Other Files

The Agile Viewer will now show all files from the current encounter on the left-hand side, including documents and images.

Clicking 'Load History' will allow for prior files to be loaded and viewed as well.

Agile Viewer - Split Window & Split Series

The Agile Viewer now supports the Split Window and Split Series tool. These will enable more than one file to be viewed at a time.
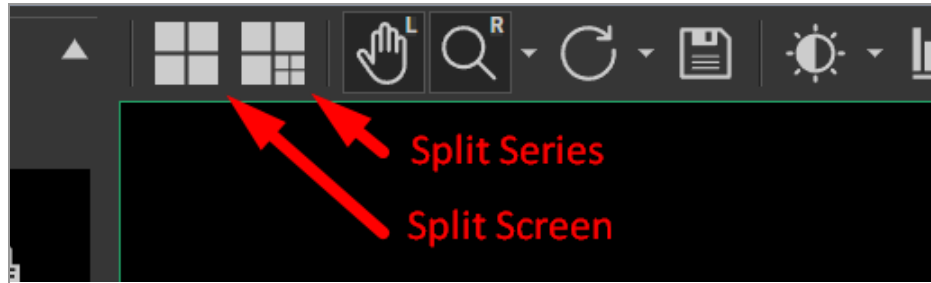
Split Screen: splits the screen into 2-4 views, which can be used to show any set of documents or images.
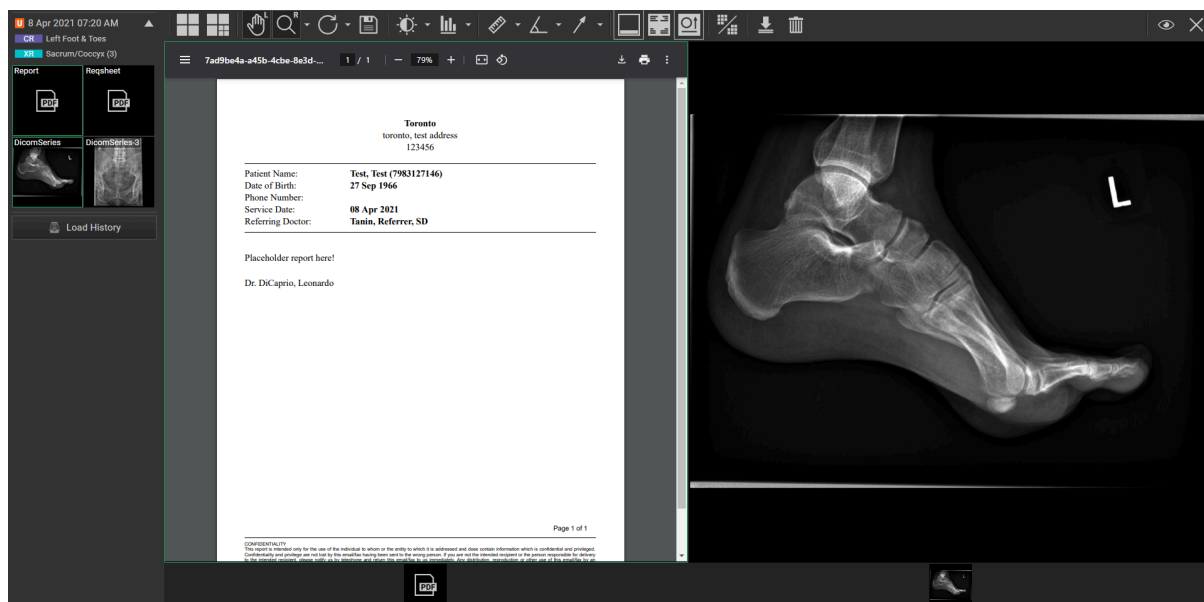
Split Series: Splits the current segment into 2-4 additional views, which will show any items of the same series (i.e. to easily view an entire set).

Cineloop File Indicator

Cineloop files now have an indicator symbol on their preview thumbnail. This is available under both Agile Viewer and Web Preview.

Velox Lite Viewer for Exported Files (MicroDICOM phase-out)

When exporting images, the default program packaged with the files will now be the Velox Lite Viewer, a standalone and lightweight version of the Velox Radiology Viewer, built off a similar framework to the web-based Agile Viewer.

MicroDICOM can be retained upon request. Please speak to the Velox Technical Support team if there are any questions or concerns.
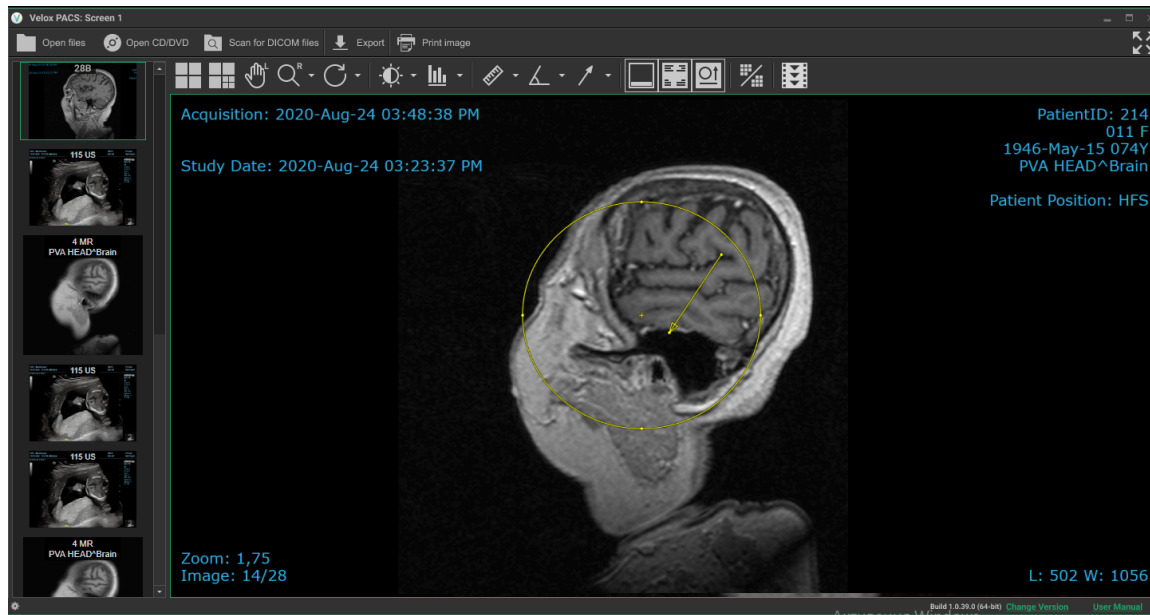
Appointment Reminders

For any clients who are subscribed to the appointment reminders feature, we are pleased to announce a number of new options & enhancements, free of charge to all subscribers.

New – Appointment Reminder Page

The reminder message can now include a link to a dedicated page that can contain detailed patient-specific information, including:

- Clinic logo
- Appointment information
- Service-specific instructions
- Directions to reach the clinic
- Clinic working hours

CLINIC NAME HERE

ACME
Leading Through Innovation

Your Appointment

Confirm

📅 Tuesday, 04 Mar 2025 2:49 PM

📞 +1111111111

Please call if you want to change or cancel

🌐 https://login.veloximaging.net/

❗ Drink 4-5 glasses (for woman), 3 glasses (for man) of water and finish 1 hour prior to your exam. Do not drink or empty your bladder in the last hour.

📍 Toronto, Address Line
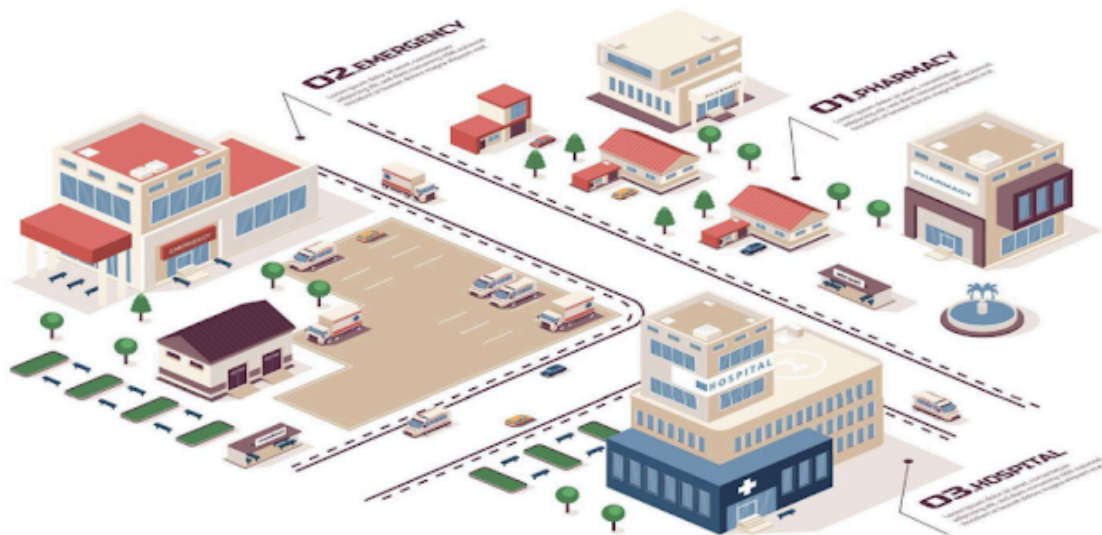
🕐 Hours of Operation

Monday	9 AM - 7:30 PM
Tuesday	9 AM - 7 PM
Wednesday	12 AM - 8 PM
Thursday	
Friday	9 AM - 7 PM
Saturday	
Sunday	

POWERED BY **VELOX**

After confirming an appointment, patients may now choose to upload their own requisition sheet (in any image format) to their reminder page. These will automatically be attached to the appointment.

To customize & set up your Appointment Reminder page, please speak to the Velox Technical Support team.

New – Send an Updated Reminder on Appointment Changes

After changing appointment details, the staff member will now be given an option to send the patient a new reminder to notify them of the changes made. A message can be sent if an appointment has been deleted.

These "Updated Appointment" and "Cancelled Appointment" messages can be customized upon request- speak to Velox Technical Support for more information.
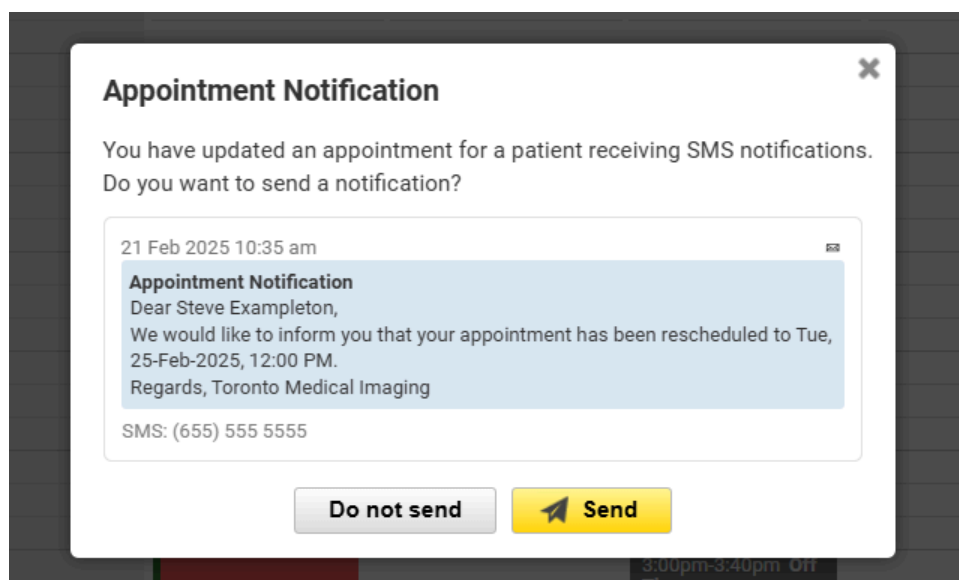
New – Appointment Statuses for Reminders

Reminders will now take Appointment statuses into account. When the statuses **Confirmed**, **To Reschedule**, or **Cancelled** are selected, the reminder is paused/disabled for this appointment.
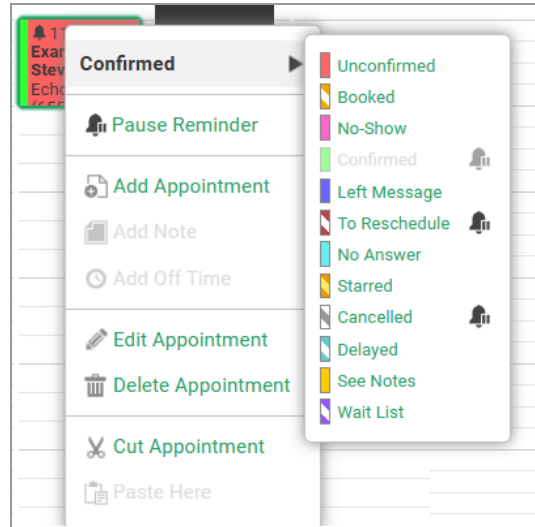
Other

The Appointment Reminders window will now remember its position (if it has been minimized/expanded), until the browser is closed.

Billing Changes

Update – Invoice Audit History

Viewing the Invoice Details on any third-party invoice will now display a detailed audit history concerning changes made under the 'audit log' section. This includes date, time, & username of the editor/creator.

Other Billing Updates

- The File Hub will now check for and reject any duplicate file uploads.

Billing Changes to BC Only

- **[BC only]** Newly added claim fields will now be pre-selected, allowing for immediate data entry.
- **[BC only]** Claims can no longer be resubmitted if the paid value is equal or larger than the submitted value.
- **[BC only]** Claims can no longer be resubmitted until a response is received from MSP.
- **[BC only]** Manually entered claim IDs now require unique values. Duplicate

IDs cannot be entered.

Billing Changes to MB Only

We have added a number of new billing features for Manitoba clients. These will affect operations on the Billing Dashboard, and within the claim.
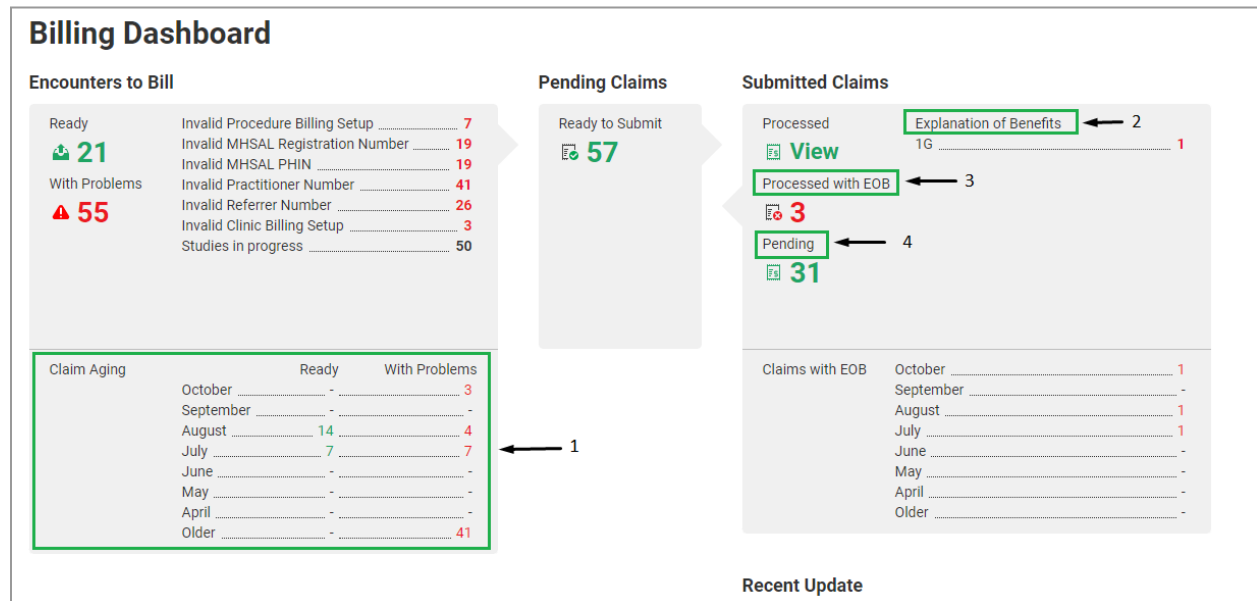
1) **Claim Aging:** A new section shows unbilled claims, designed to identify if there are any older claims.
2) **Explanation of Benefits:** This section will provide a breakdown of any rejections, grouped by their rejection code.
3) **Processed with EOB:** Will show the total number of rejections. Clicking here will perform a search.
4) **Pending:** Will show any sent but unprocessed claims.

Several items, including extraneous filtering options have been streamlined.

Authorized users can now edit the fees within claims; to add this account privilege, please have your management contact Velox Support.

Miscellaneous

- All staff/patient fields now support phone extensions up to 6-digits.
- The audit logs will now show when the service has been auto-archived (i.e. after faxing)

- The audit logs will now show when notes have been added/deleted from an encounter or appointment.
- The "Patient" page has been renamed "Patient Encounters" to prevent confusion and better reflect its purpose of searching for encounters by patient information.
- The Merge Patients page now better highlights any missing required fields.
- **[Alberta only]** A search button has been added on the Patient Search section to immediately query a new search.
- **[Neodin only]** The Patient Profile now allows for Neodin consent to be enabled/disabled per-patient. The default state for new patients can be configured for your clinic upon request.

Additional improvements & optimizations will also be included with this release.

Tip: Please remember to update your clinic permissions to ensure your staff are able to make use of the outlined changes.

Velox Imaging recommends clinic management perform regular reviews of permissions to ensure that helpful features are not overlooked.

If you do not have access to update profile permissions, please speak to your clinic manager about updating your clinic's User Group Permissions. If you are an authorized user, and are unsure about what to enable, please contact Velox technical support.