

Velox RIS – Release 14 (03/2025)

We are pleased to announce a new update for the RIS portion of the Velox Imaging suite has been rolled out. Please do not hesitate to contact us with any questions, comments, feedback or concerns regarding these changes.

Here are the most notable new features:

General Changes	2
New – Patient Profile Alerts	2
New – Calendar Room Utilization & Statistics	3
Update – View Encounter Notes in Waiting Room	4
Update – Add Reqsheets to Inbound Referrals	5
Update – Additional Options for Calendar Search	5
Update – Draft Reports	5
New – Drawing Tool Overhaul	5
New – System Usage Page	7
Staff Changes	8
New – User Profile Dashboard	8
Update – Search by Username on Staff Page	8
Update – Staff Update Warning	9
Image Viewer Changes	10
Multitask & Viewing Optimization	10
Agile Viewer - Prior History & Other Files	10
Agile Viewer - Split Window & Split Series	10
Cineloop File Indicator	11
Velox Lite Viewer for Exported Files (MicroDICOM phase-out)	12
Appointment Reminders	12
New – Appointment Reminder Page	12
New – Send an Updated Reminder on Appointment Changes	13
New – Appointment Statuses for Reminders	13
Other	14
Billing Changes	14
Update – Invoice Audit History	14
Other Billing Updates	14
Billing Changes to BC Only	14
Billing Changes to MB Only	15
Miscellaneous	15

General Changes

New – Patient Profile Alerts

The patient profile now features a section for Patient Alerts. This should be used for any important note about the patient.

The screenshot shows the 'Patient Profile' form. On the right side, there is a new section titled 'Alerts' which is highlighted with a red border. This section contains a text area with the placeholder text 'Important patient notice here!'. Above this section are 'Health Cards' and 'Notes' sections, each with an '+ Add' button. Below the 'Alerts' section is an 'Integrations' section with a checkbox for 'Consent To Send Data To Neodin'. The main form area on the left contains 'Personal Information' fields: First Name (Steve), Last Name (Example), Date of Birth (19750201), MRN (9291), and Marital Status (Unknown). There are also fields for Email (example@gmail.com), Address (12 Exampleton Street), and Family Doctor (Click to select). At the bottom, there are checkboxes for 'Patient Employer' and 'Guarantor'.

When registering a patient with an alert active, the user is required to acknowledge the patient alert before proceeding.

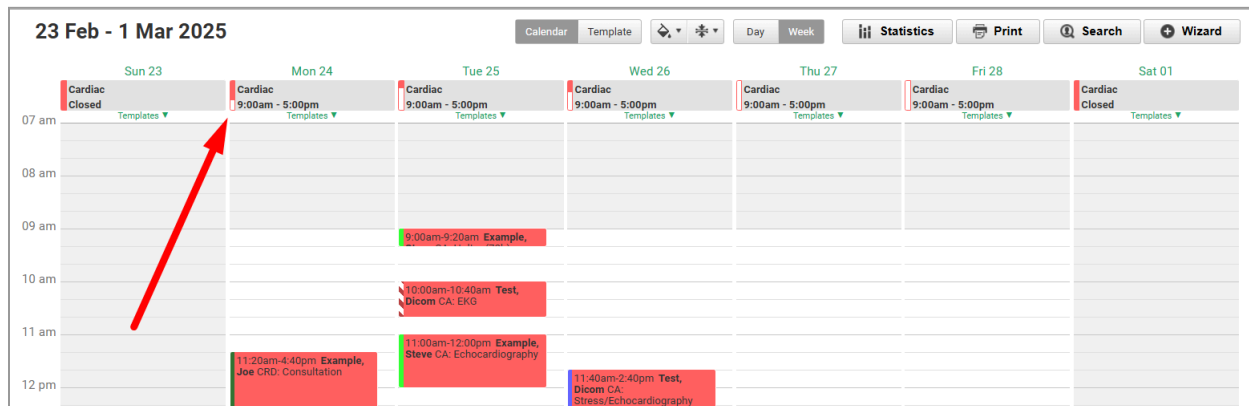
The screenshot shows a modal dialog titled 'Patient Alerts'. It contains the text 'Please acknowledge Patient's Alerts' and a red-bordered box with a warning icon and the text 'Important patient notice here!'. To the right of this box is an 'Acknowledge' button.

This alert will also appear at the top of the encounter/appointment page.

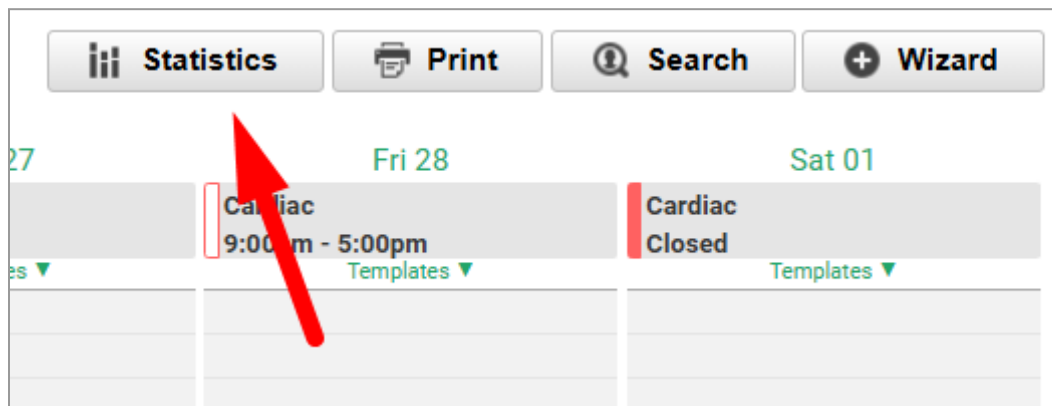
The screenshot shows the patient header bar. On the left, it displays 'Example, Steve' with links for 'Update', 'Swap', 'History 0', 'Documents', and 'Chart'. In the center, it shows 'M, 1-Feb-1975, 50Y MRN: 9291'. On the right, there is a red-bordered box with a warning icon and the text 'Important patient notice here!'.

New – Calendar Room Utilization & Statistics

The Calendar page will now show statistics regarding total room utilization. This information is only shown when a single room is selected.

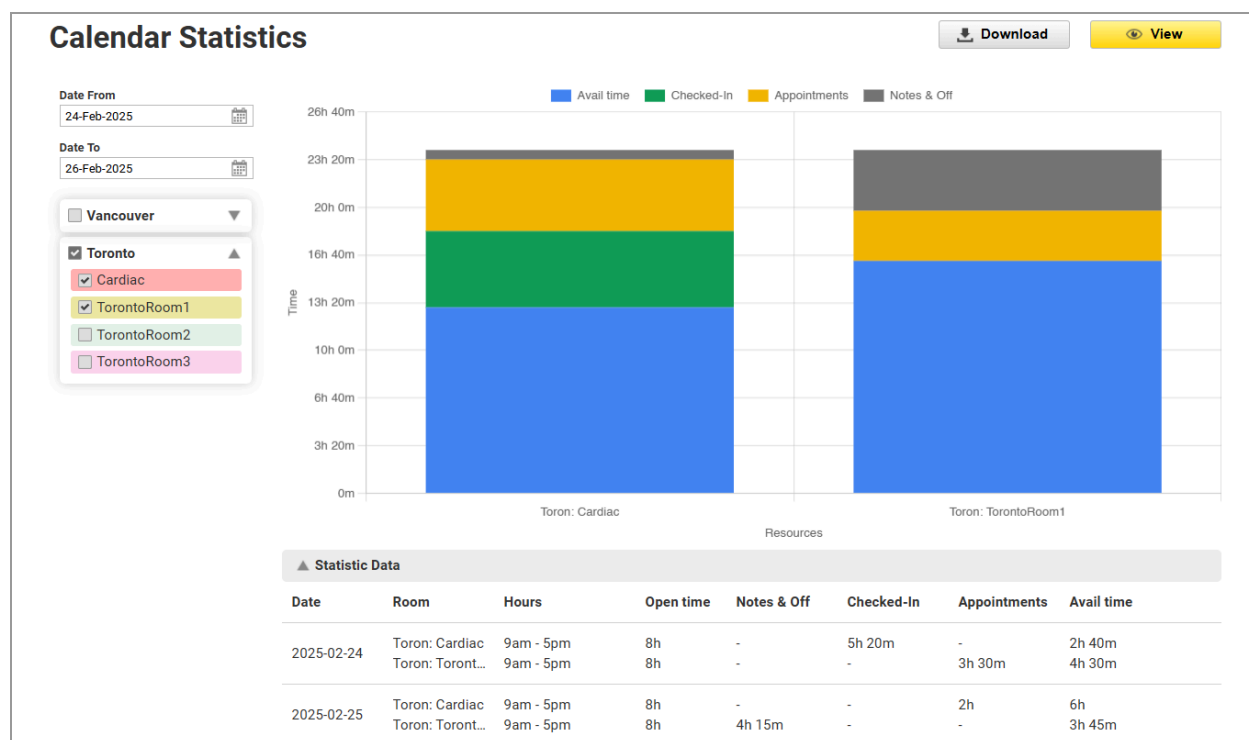


In addition, there is now a dedicated **Calendar Statistics** page, accessible by a button at the top of the Calendar page.



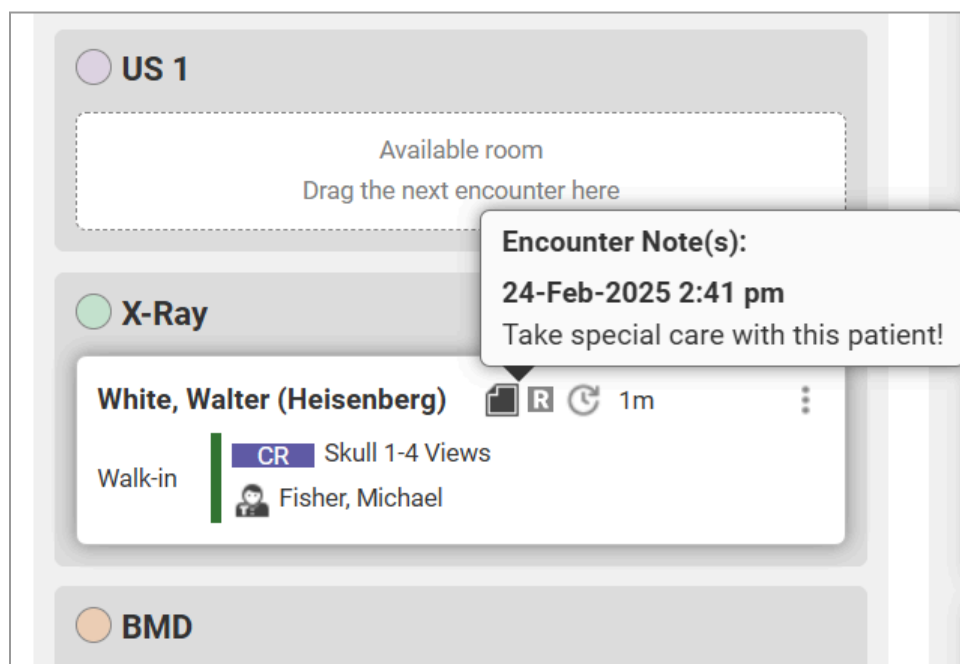
On the **Calendar Statistics** page, the preferred rooms and date range can be selected.

After clicking 'View', the results will be generated, showing the overall room usage, with a breakdown by types of scheduled items (Unscheduled time, Checked-in appointments, Appointments, and Offtime & Notes). This information can also be downloaded in .csv format if desired.



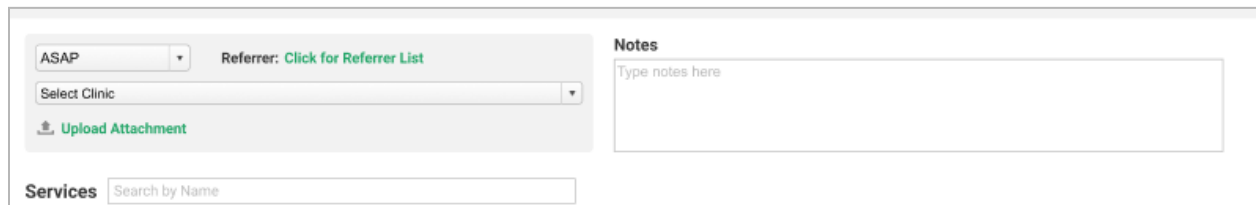
Update – View Encounter Notes in Waiting Room

The Waiting Room will now show any encounter notes present. You can view these by mousing over the entry.



Update – Add Reqsheet to Inbound Referrals

A requisition sheet can now be attached when creating an Inbound Referral.



The screenshot shows a web form for creating an Inbound Referral. It includes a dropdown menu for 'ASAP', a link for 'Referrer: Click for Referrer List', a 'Select Clinic' dropdown, an 'Upload Attachment' button, a 'Notes' section with a text area labeled 'Type notes here', and a 'Services' section with a 'Search by Name' input field.

Update – Additional Options for Calendar Search

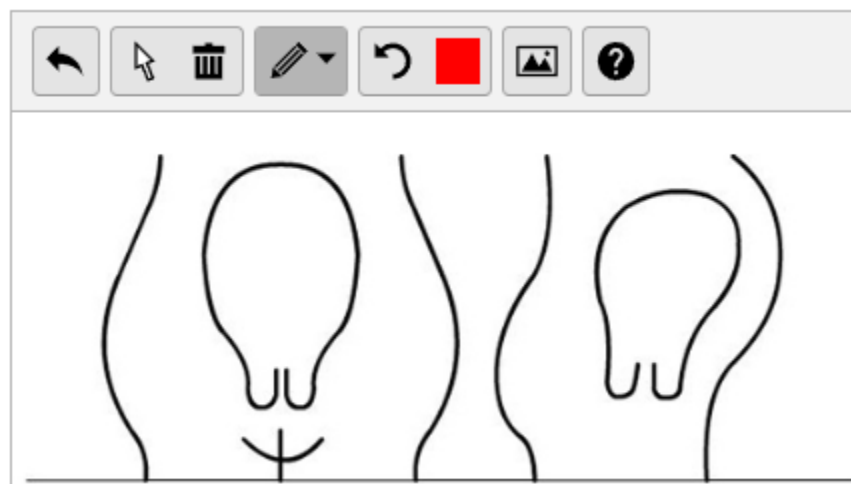
The Calendar Search function now allows for filtering by modality & procedure name.

Update – Draft Reports

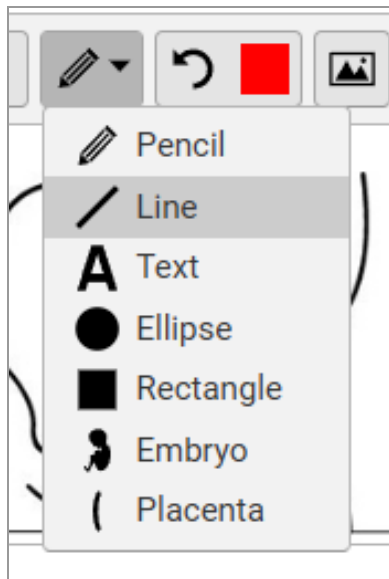
Draft Reports can now be re-saved as a draft as many times as required.

New – Drawing Tool Overhaul

The drawing tool has been overhauled, partially with the assistance of your feedback.



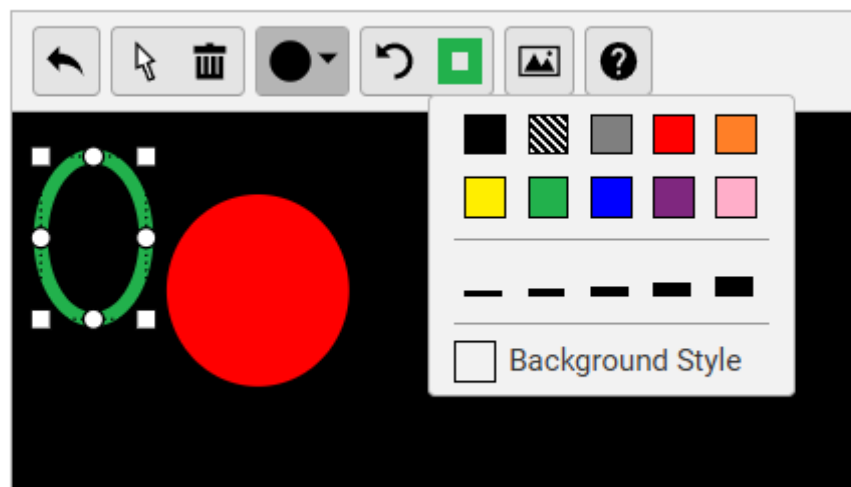
The following tools are now supported. These elements can all be resized, moved, or have their color properties changed after placement.



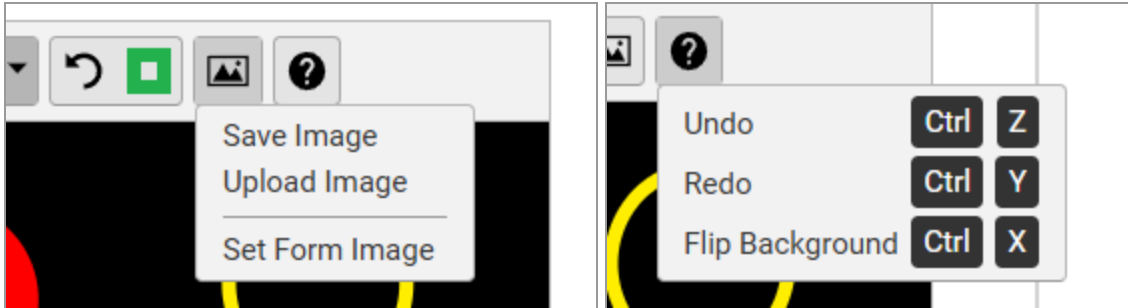
- Pencil
- Line
- Text
- Ellipse
- Rectangle
- Embryo
- Placenta

For previously existing tools, we have changed the behaviour after placing the tool, such as being able to continue drawing without interruption.

The available tools can have their appearance customized, whether by colour or background style. Toggling the background style will set any pictographic tools to have a transparent background, leaving just an outlined border. We have also added support for a latticed, semitransparent pattern.



The image can now be modified. This includes saving the altered image, uploading a custom image, or resetting it back to default. The final icon will display some helpful shortcuts; Undo (Ctrl + Z), Redo (Ctrl + Y), and Toggle Background (Ctrl + X).



New – System Usage Page

The Management Dashboard now contains a shortcut to access the System Usage page. This page will display the amount of services created compared to your total package bracket, in case you would like to keep track of your total resource usage.

Reminder [\(what is this\)](#)

Reminder Status	OK
Queue	0
Sent 24h	1
Monthly usage	2/1000

System Usage
[See Details](#)

Example Clinic				Help	John Testman (demo.ExampleUser)	Logout	VELOX IMAGING
Reception	Transcription	PACS	Management	Billing	Administration	Tech	Search by Name, DOB, HIN, etc.
System Usage							View
Date from:	Month		Actual		Bracket		
01-Mar-2024	Mar 2024		33		40,000		
Date to:	Apr 2024		8		40,000		
28-Feb-2025	May 2024		1		40,000		
Clinics:	Jul 2024		12		40,000		
<input checked="" type="checkbox"/> Example Clinic	Aug 2024		7		40,000		
	Sep 2024		3		40,000		
	Oct 2024		7		40,000		
	Nov 2024		13		40,000		
	Dec 2024		12		40,000		
	Jan 2025		11		40,000		
	Feb 2025		5		40,000		
	Total		112		440,000		

Staff Changes

New – User Profile Dashboard

The user profile (accessible by clicking your username at the top of the page) is now a dedicated page that loads when clicked on. This change is intended to improve compatibility with mobile devices.

If you are logged in as an administrator, you will also be able to change your access permissions.

The screenshot shows the 'Profile' page for a user named Eddie Exempler. The page is titled 'Toronto Clinic' and includes a 'VELOX IMAGING' logo. The user is logged in as 'Exempler, Eddie (ohip.exampleUser)' and has a 'Logout' button. The page is divided into two main sections: 'Personal Information' and 'Login and Security'. The 'Personal Information' section includes fields for First Name, Last Name, Gender, Degree Suffix, Category, Phone 1, and Phone 2. The 'Login and Security' section includes fields for Username, Email, Password, and Password expired, along with a checkbox for 'User has a login into the system' and a 'Two-factor authentication' section. The 'Two-factor authentication' section includes a checkbox for 'Enable' and a description of the security layer. The page also includes a 'Cancel' button and a 'Save' button.

Toronto Clinic Help Exempler, Eddie (ohip.exampleUser) Logout **VELOX IMAGING**

Profile Cancel Save

Personal Information

First Name* Category*

Last Name* Phone 1 Ext

Gender Phone 2 Ext

Degree Suffix

Login and Security ☒ User has a login into the system

Login

Username Password [Change](#)

Email [Change](#) Password expired [Set expiry](#)

Two-factor authentication [Enable](#)

Additional layer of security for your account. Use codes generated by your computer or mobile phone.

Staff ID: 4284 User ID: 55686

Two-factor Authentication Edit

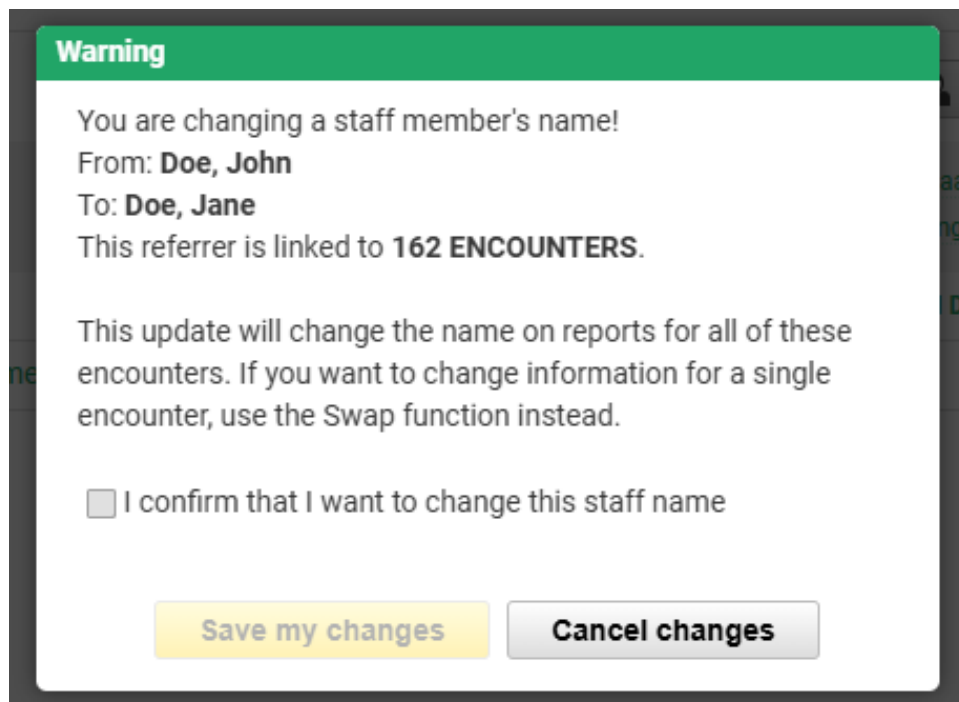
Update – Search by Username on Staff Page

The Staff Page now allows for searching of staff by username.

Update – Staff Update Warning

When editing a staff profile (referrers, radiologists, or technologists), there will be an additional reminder of how many records are going to be affected.

This is intended to prevent scenarios where populated records are overwritten.



A warning dialog box with a green header bar labeled "Warning". The text inside reads: "You are changing a staff member's name! From: **Doe, John** To: **Doe, Jane** This referrer is linked to **162 ENCOUNTERS**." Below this, it says: "This update will change the name on reports for all of these encounters. If you want to change information for a single encounter, use the Swap function instead." At the bottom, there is a checkbox labeled "I confirm that I want to change this staff name" which is currently unchecked. Two buttons are at the bottom: "Save my changes" (yellow) and "Cancel changes" (grey).

Warning

You are changing a staff member's name!
From: **Doe, John**
To: **Doe, Jane**
This referrer is linked to **162 ENCOUNTERS**.

This update will change the name on reports for all of these encounters. If you want to change information for a single encounter, use the Swap function instead.

☐ I confirm that I want to change this staff name

Save my changes **Cancel changes**

Image Viewer Changes

Multitask & Viewing Optimization

Fixed an issue where loading images would prevent the user from opening other Velox windows. Page requests now have priority over images being loaded, which should improve wait times significantly.

In addition, the Agile Viewer will now preload any upcoming images in a viewed series.

Agile Viewer - Prior History & Other Files

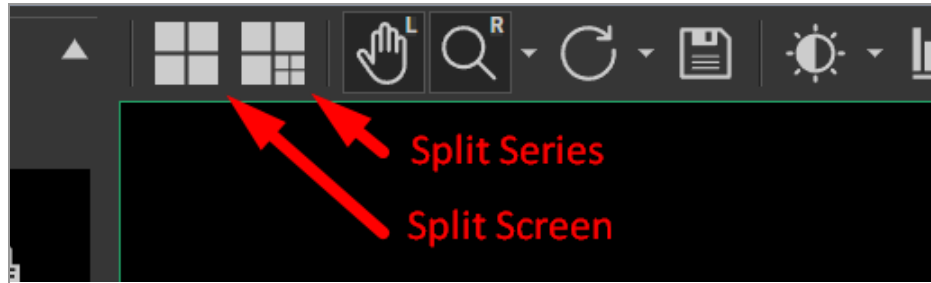
The Agile Viewer will now show all files from the current encounter on the left-hand side, including documents and images.

Clicking 'Load History' will allow for prior files to be loaded and viewed as well.

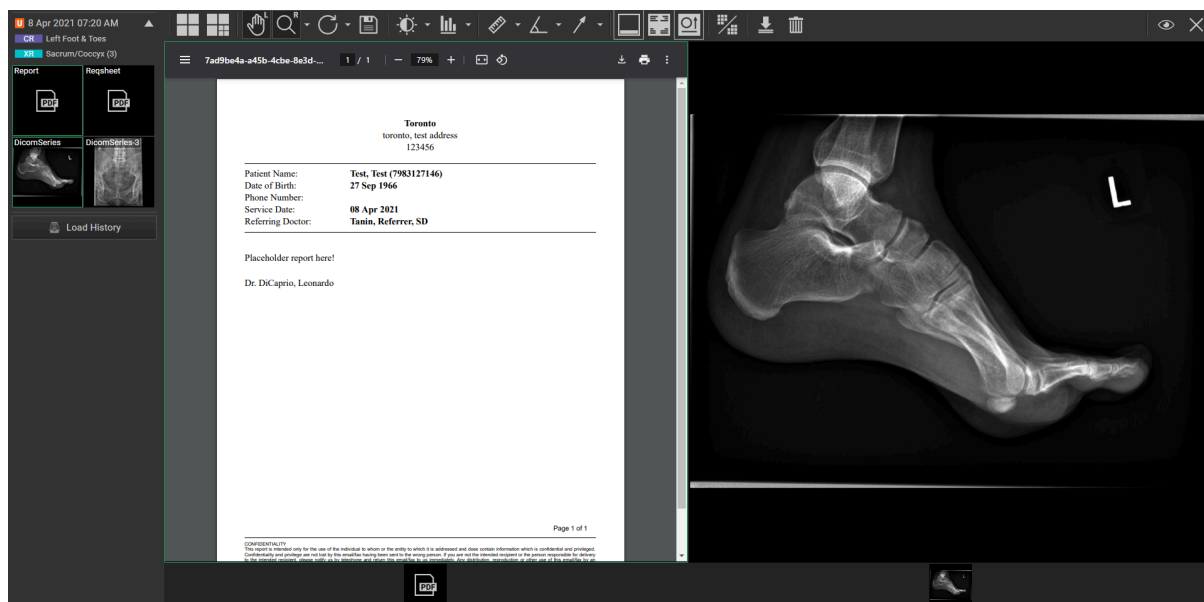


Agile Viewer - Split Window & Split Series

The Agile Viewer now supports the Split Window and Split Series tool. These will enable more than one file to be viewed at a time.



Split Screen: splits the screen into 2-4 views, which can be used to show any set of documents or images.



Split Series: Splits the current segment into 2-4 additional views, which will show any items of the same series (i.e. to easily view an entire set).

Cineloop File Indicator

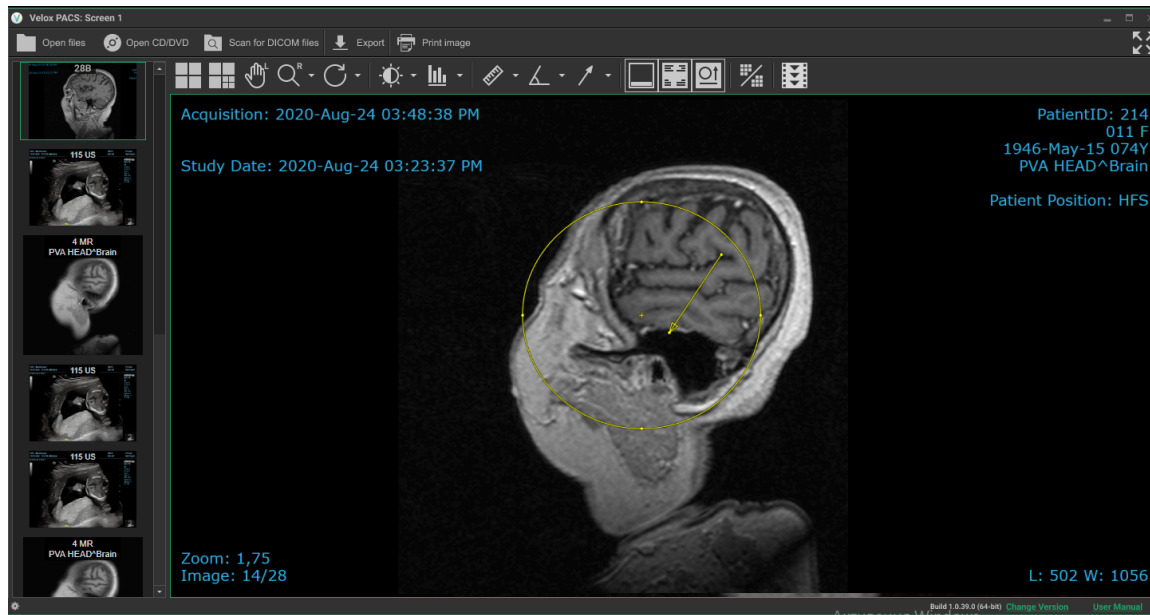
Cineloop files now have an indicator symbol on their preview thumbnail. This is available under both Agile Viewer and Web Preview.



Velox Lite Viewer for Exported Files (MicroDICOM phase-out)

When exporting images, the default program packaged with the files will now be the Velox Lite Viewer, a standalone and lightweight version of the Velox Radiology Viewer, built off a similar framework to the web-based Agile Viewer.

MicroDICOM can be retained upon request. Please speak to the Velox Technical Support team if there are any questions or concerns.



Appointment Reminders

For any clients who are subscribed to the appointment reminders feature, we are pleased to announce a number of new options & enhancements, free of charge to all subscribers.

New – Appointment Reminder Page

The reminder message can now include a link to a dedicated page that can contain detailed patient-specific information, including:

- Clinic logo
- Appointment information
- Service-specific instructions
- Directions to reach the clinic
- Clinic working hours

CLINIC NAME HERE



Your Appointment

Confirm

Tuesday, 04 Mar 2025 2:49 PM

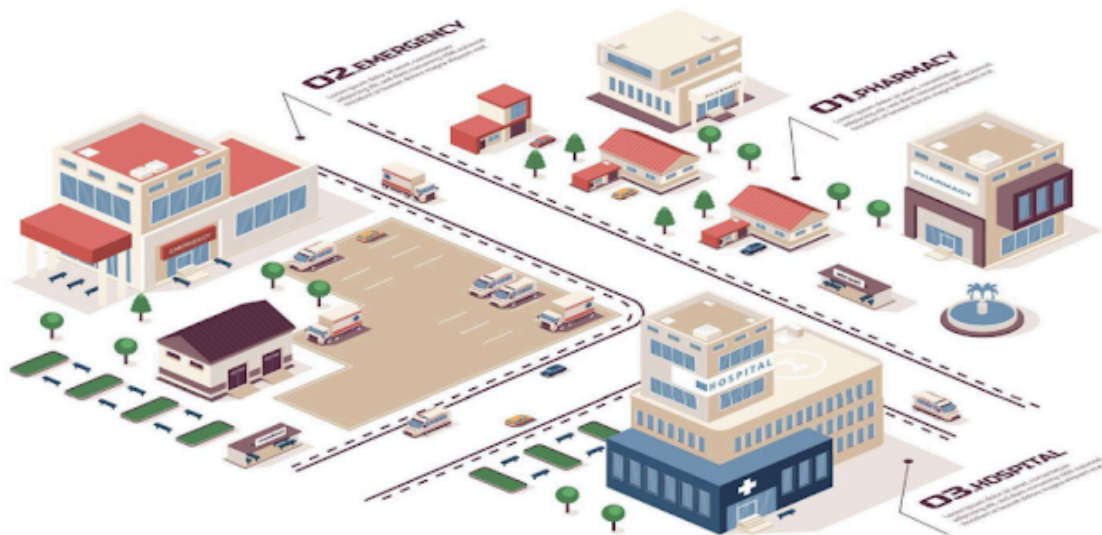
+1111111111

Please call if you want to change or cancel

<https://login.veloximaging.net/>

Drink 4-5 glasses (for woman), 3 glasses (for man) of water and finish 1 hour prior to your exam. Do not drink or empty your bladder in the last hour.

Toronto, Address Line



Hours of Operation

Monday	9 AM - 7:30 PM
Tuesday	9 AM - 7 PM
Wednesday	12 AM - 8 PM
Thursday	
Friday	9 AM - 7 PM
Saturday	
Sunday	

This message has been sent by Velox Imaging
[Opt-out of SMS reminders](#)

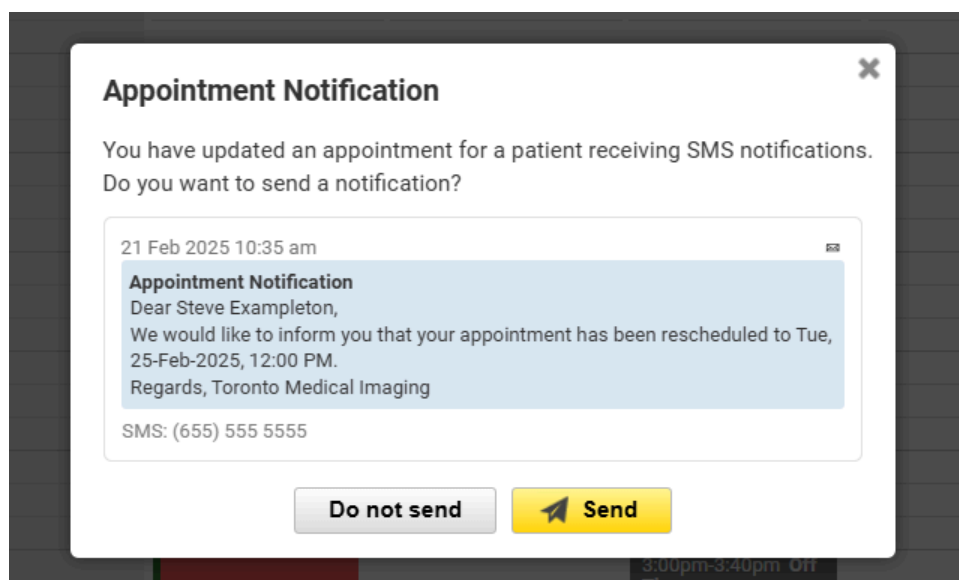
After confirming an appointment, patients may now choose to upload their own requisition sheet (in any image format) to their reminder page. These will automatically be attached to the appointment.

To customize & set up your Appointment Reminder page, please speak to the Velox Technical Support team.

New – Send an Updated Reminder on Appointment Changes

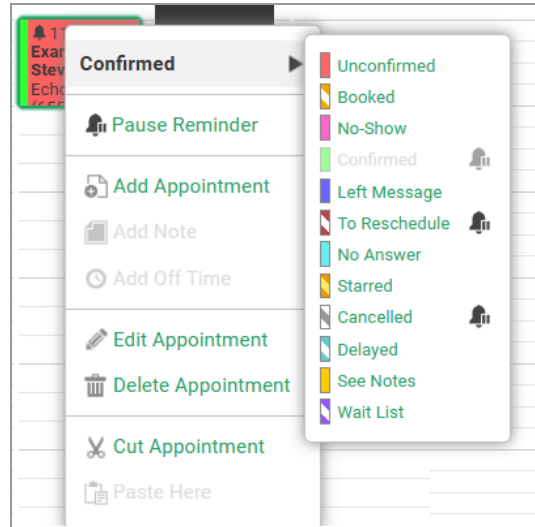
After changing appointment details, the staff member will now be given an option to send the patient a new reminder to notify them of the changes made. A message can be sent if an appointment has been deleted.

These “Updated Appointment” and “Cancelled Appointment” messages can be customized upon request- speak to Velox Technical Support for more information.



New – Appointment Statuses for Reminders

Reminders will now take Appointment statuses into account. When the statuses **Confirmed**, **To Reschedule**, or **Cancelled** are selected, the reminder is paused/disabled for this appointment.



Other

The Appointment Reminders window will now remember its position (if it has been minimized/expanded), until the browser is closed.

Billing Changes

Update – Invoice Audit History

Viewing the Invoice Details on any third-party invoice will now display a detailed audit history concerning changes made under the ‘audit log’ section. This includes date, time, & username of the editor/creator.

Other Billing Updates

- The File Hub will now check for and reject any duplicate file uploads.

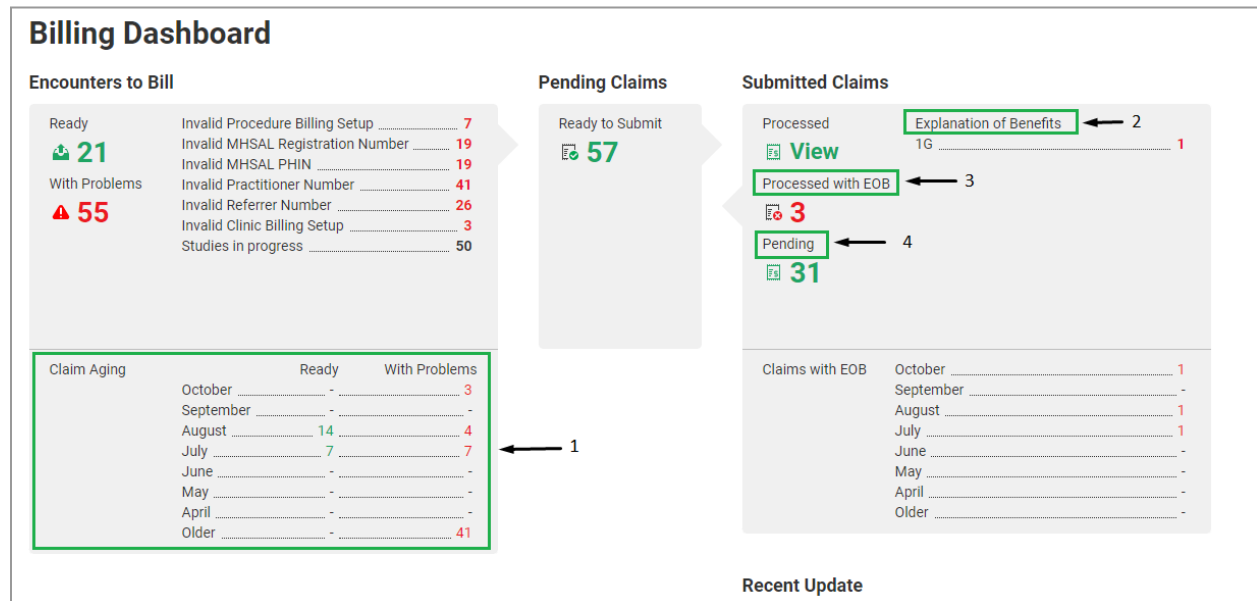
Billing Changes to BC Only

- **[BC only]** Newly added claim fields will now be pre-selected, allowing for immediate data entry.
- **[BC only]** Claims can no longer be resubmitted if the paid value is equal or larger than the submitted value.
- **[BC only]** Claims can no longer be resubmitted until a response is received from MSP.
- **[BC only]** Manually entered claim IDs now require unique values. Duplicate

IDs cannot be entered.

Billing Changes to MB Only

We have added a number of new billing features for Manitoba clients. These will affect operations on the Billing Dashboard, and within the claim.



- 1) **Claim Aging:** A new section shows unbilled claims, designed to identify if there are any older claims.
- 2) **Explanation of Benefits:** This section will provide a breakdown of any rejections, grouped by their rejection code.
- 3) **Processed with EOB:** Will show the total number of rejections. Clicking here will perform a search.
- 4) **Pending:** Will show any sent but unprocessed claims.

Several items, including extraneous filtering options have been streamlined.

Authorized users can now edit the fees within claims; to add this account privilege, please have your management contact Velox Support.

Miscellaneous

- All staff/patient fields now support phone extensions up to 6-digits.
- The audit logs will now show when the service has been auto-archived (i.e. after faxing)

- The audit logs will now show when notes have been added/deleted from an encounter or appointment.
- The “Patient” page has been renamed “Patient Encounters” to prevent confusion and better reflect its purpose of searching for encounters by patient information.
- The Merge Patients page now better highlights any missing required fields.
- **[Alberta only]** A search button has been added on the Patient Search section to immediately query a new search.
- **[Neodin only]** The Patient Profile now allows for Neodin consent to be enabled/disabled per-patient. The default state for new patients can be configured for your clinic upon request.

⬆ Patient Profile Cancel Save

Personal Information

First Name: Preferred: Mobile: Ext: + Add Phone

Last Name: Middle Name: Email:

Date of Birth: Male: Address:

MRN:

Marital Status:

Family Doctor: [Click to select](#)

Auto Reminder: Consent

Documents + Add

☐ Patient Employer

☐ Guarantor

Health Cards + Add

Notes + Add

Alerts

Important patient notice here!

Integrations

☐ Consent To Send Data To Neodin

Additional improvements & optimizations will also be included with this release.

***Tip:** Please remember to update your clinic permissions to ensure your staff are able to make use of the outlined changes.*

Velox Imaging recommends clinic management perform regular reviews of permissions to ensure that helpful features are not overlooked.

If you do not have access to update profile permissions, please speak to your clinic manager about updating your clinic’s User Group Permissions. If you are an authorized user, and are unsure about what to enable, please contact Velox technical support.