

Velox RIS - Release 13 (06/2024)

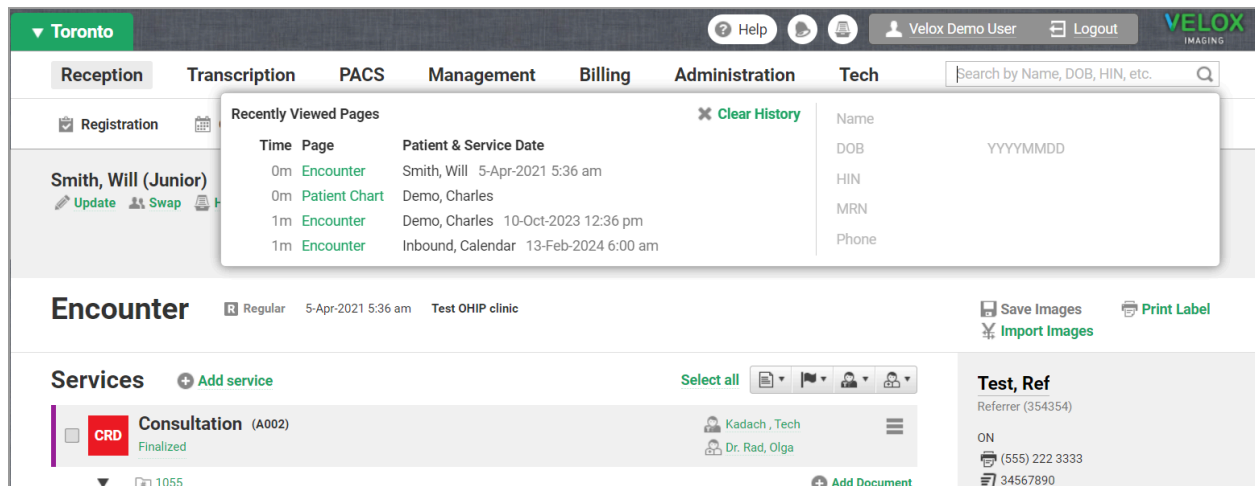
We are pleased to announce a new release for the RIS portion of the Velox Imaging suite has been rolled out. These changes will not affect normal clinic operations.

Please do not hesitate to contact us if you have any questions, comments, feedback or concerns regarding these changes.

Here are the most notable new features:

New Feature – Previously Viewed Pages List

The Patient Search element will now display your previously accessed patient pages to allow users to quickly return to work-in-progress encounters.



The screenshot shows the Velox RIS interface with a 'Previously Viewed Pages' pop-up window. The window lists the following pages:

Time	Page	Patient & Service Date
0m	Encounter	Smith, Will 5-Apr-2021 5:36 am
0m	Patient Chart	Demo, Charles
1m	Encounter	Demo, Charles 10-Oct-2023 12:36 pm
1m	Encounter	Inbound, Calendar 13-Feb-2024 6:00 am

The interface also shows a 'Registration' section for 'Smith, Will (Junior)' with options to 'Update', 'Swap', or 'Add'. Below this is an 'Encounter' section for 'Regular' on '5-Apr-2021 5:36 am' at 'Test OHIP clinic'. The 'Services' section shows a 'Consultation (A002)' service, 'Finalized', with 'Kadach, Tech' and 'Dr. Rad, Olga' listed. The 'Test, Ref' section shows 'Referrer (354354)' and 'ON (555) 222 3333'.

Updated Feature – Select Multiple Locations in Calendar Wizard

The Calendar Wizard tool now allows multiple locations to be selected when searching for availability. This feature is ideal for clinics with multiple locations in close vicinity, or for central booking lines.

Updated Feature – Reworked Appointment Confirmation & Edit Page

The appointment confirmation page has been completely reworked to improve page loading times and provide a more intuitive experience for users. All scheduled

appointments will be nested chronologically, with the appointment you're originally accessing highlighted in green.

Users can expand individual appointments by clicking on the dropdown next to them, allowing you to edit any information on the fly. Additionally, you can add brand new appointments via the "Add Appointment" button at the top of the page. Any updates to the patient's existing encounters will be listed at the bottom.

The screenshot shows a patient profile for John Smith, born 16-Mar-1962, with MRN: 8765. The page has tabs for Update, Swap, History 1, Documents, and Chart. The 'Appointments' section is active, showing a list of appointments. The appointment for 8-Mar-2024 (Fri) at 11:17 am - 11:47 am, titled 'B-Ray Blue Bones' at Rideau Valley Family Health, is highlighted in green. It is confirmed and scheduled with Holmes, Sherlock (OHIP (HCP)). Below the appointment, there is an 'Attachments' section with a PDF icon and a red '1' badge, labeled 'Reqsheet' and 'Added by Bagel, Robert'. To the right of the attachment are buttons for 'Add Note', 'Add Document', and 'Add CC'. At the bottom right of the attachment area are links for 'Preview', 'Delete', and 'Audit Log'. The 'Encounter History' section at the bottom shows a previous encounter on 28-Feb-2024, titled 'Abdomen Ltd / Pelvis Ltd - J128, J163 Finalized', performed by Dr. Jolie, Angelina.

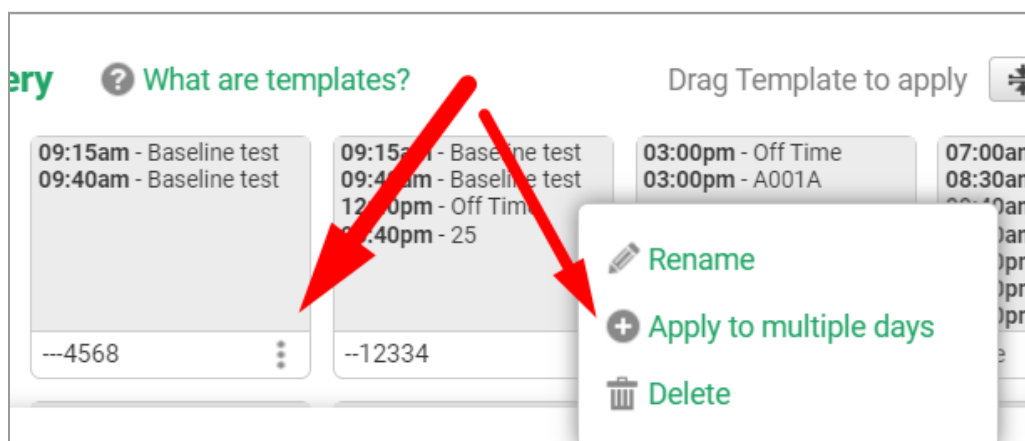
The Appointment page now allows electronic documents to be attached.

If an e-document is created on the Appointment Edit page, it is saved as a static pdf and cannot be edited afterwards.

This screenshot shows a dropdown menu for adding documents. The menu is open, displaying options for 'Reqsheet', 'Worksheet', 'Form', 'Other', and 'Dicom Images'. Each option has an icon and two buttons: 'Upload' and 'Scan'. The 'Worksheet' and 'Form' options also have an 'Electronic' button. The 'Add Note', 'Add Document', and 'Add CC' buttons are visible at the top of the menu.

New Feature – Scheduling Calendar Templates

Calendar templates may now be scheduled on the calendar, repeating for any days needed. To access the multi-day feature, enter Template Mode on the calendar. After selecting your template, click on the multi-dot symbol to see more options, and select “Apply to multiple days”



Apply Template to Multiple Days

Clinic
Toronto

Room
Cardiac

Template
03:00pm - Off Time
03:00pm - A001A
--off app\

☒ Recurring Template
Repeat weekly on
Su Mo Tu We Th Fr Sa

☐ Manual Selection

Starts on
YYYYMMDD

Ends
YYYYMMDD

February 2024

Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29		

March 2024

Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

April 2024

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

May 2024

Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

June 2024

Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

July 2024

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Cancel

Apply

New Feature – Improved Draft Report Management

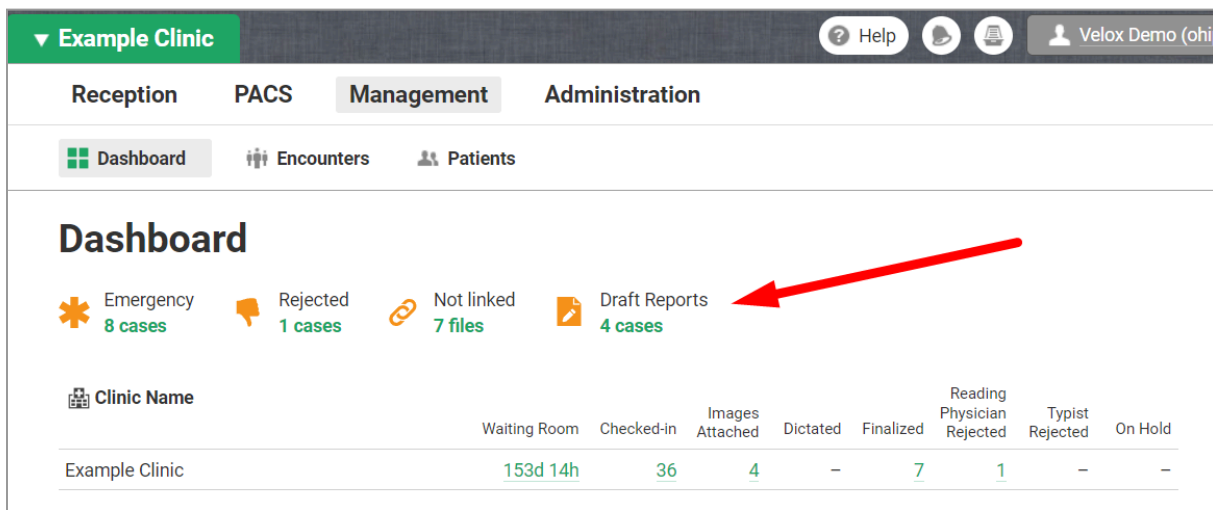
Two new features have been added to help handle scenarios where reports are mistakenly left incomplete in the encounter.

1) Warning message when finalizing a case with a draft report

If a report is still in the 'draft' status and the service is changed to Finalized or Archived, a warning message will appear before allowing you to proceed.

2) Dashboard total for draft reports

The Management Dashboard now shows a dedicated indicator for any services containing a draft report.



New Feature – Sex of Patient

Velox is aware of changing requirements for patient sex nation-wide. As a blanket update, we are including two new additional options to the sex selection dropdown: *Other (M)* & *Other (F)*. These will use the corresponding value in the parentheses for billing purposes.

For now, if your provincial billing system requires a selection for Patient Sex, please select the option based on the patient's ID documents, as this will ensure billing system compatibility. If there are any notes regarding patient preference, we would suggest including it in the Patient Notes section.

We are currently evaluating the compatibility of other options with internal, external, and third-party systems, such as provincial billing services and our service partners. As each province differs in its implementation of this, the final options may differ by location. If there are any questions or concerns regarding the implementation of this, please contact Velox Imaging Support with your feedback.

New Feature – Sex of Technologist (for booking)

Patients can now be limited to same-sex technologists for certain procedures.

Technologist staff profiles now have an option for assigning sex of staff. If a patient requests a same-sex technologist for their procedure, this will prevent the wrong technologist from being scheduled.

Updated Feature – Document Editing Improvements

This update features a number of changes to the document creation process.

1) Text Editing Shortcuts

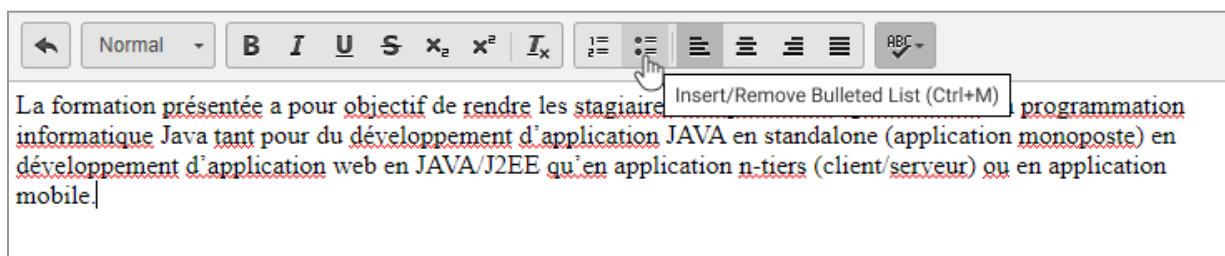
There is now a keyboard shortcut to create a numbered list. This can be accessed by pressing 'Ctrl + M'.

Hovering over any function button will now show you its keyboard shortcut, if available.

2) Drawing Editing Options

Document Drawing fields have more options for editing shapes!

- a) Drawings are now individually editable after placement.
- b) Drawing orientation is no longer restricted to 90° angles, and can be resized or rotated in any direction.



Updated Feature – Encounter Audit Log Improvements (Views, Referrer Swaps & Billing Types)

The encounter audit log now records:

- Each time the encounter is viewed by a user
- If the referrer was swapped in the encounter
- If the billing type was changed

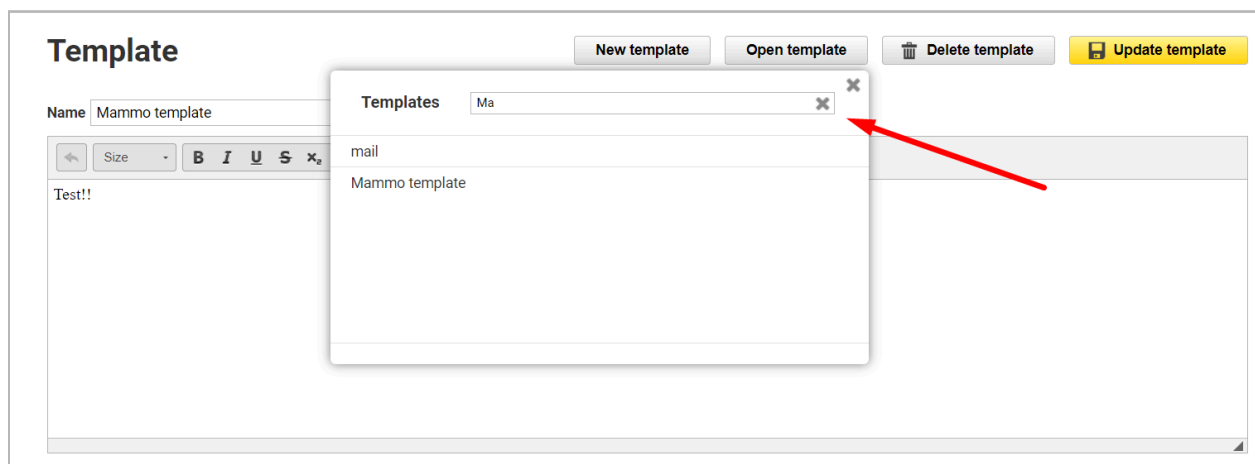
The audit record will include the action date/time, name of the user, and what the billing type/referrer was changed to.

Updated Feature – Task List for Rejections

The Technologist task list reminder will now activate on Reading Physician Rejections **without** requiring a QA rating. This will allow technologists to be automatically notified if their case requires attention.

Updated Feature – Searching for Transcription Templates

The Transcription Templates page now allows templates to be filtered by name to be found and edited more easily.



Updated Feature – Restore Deleted Documents & Encounters

Staff can now restore deleted documents from an encounter without needing to contact Technical Support. This option can be found at the bottom of an encounter's assigned services.

Demo, Charles
M, 30-Oct-1970, 53Y MRN: 8457

Update
Swap
History 1
Documents
Chart

Encounter
Regular
15-Feb-2024 4:13 pm
Toronto

Services
Add service
Select all

Art, Tech
Dr. Log, Audit

BR
Blue bones (X100)
Checked-in
2200155-vpm
Add Document

Audit Log
Reminder Log
Restore Documents

Additionally, deleted encounters can be restored by staff from the Patient Chart.

Patient Chart

Demo, Charles
M, 30-Oct-1970, 53Y
Update
Merge
MRN: 8457
Address: 101 Dalmatian Street, Wind...
Reminder: No reminders (default)
Language: Unknown

Appointments
No Appointments

Encounters

10-Oct-2023 12:36 pm	CR	Soft Tissues of Neck - X020	0	0 / 0	Dr. Stark, Tony
		Finalized			
	CR	Skull (4v) - X001	0	0 / 0	Dr. Stark, Tony
		Finalized			

Show deleted (1)

Audit Log

Tip: Are you aware of the Patient Chart? This page can be accessed from an encounter header (below the patient name), and will contain information about the patient at a glance, such as profile audit history, reminder history, correspondence history, recent appointments/encounters, and more!

Updated Feature - Additional DICOM Export Options

The DICOM Export page has been reworked.

Save DICOM as

- ☐ **JPEG for online and email**
 Good for sharing and quick viewing on computers and mobile devices without special viewers.
- ☐ **JPEG for USB**
 Can be viewed on a computer, higher image quality.
- ☐ **TIFF for USB**
 Can be viewed on a computer, uncompressed image quality.

When exporting DICOM images, you can now select which format you would like to save your images in. As not all purposes will require DICOM quality images (such as for patients to view at home), then the new JPEG export may be more suitable, as it does not require a dedicated DICOM viewing program.

When exporting multiple encounters simultaneously, it will now package all encounters into a single archive file, with separated folders per-patient.

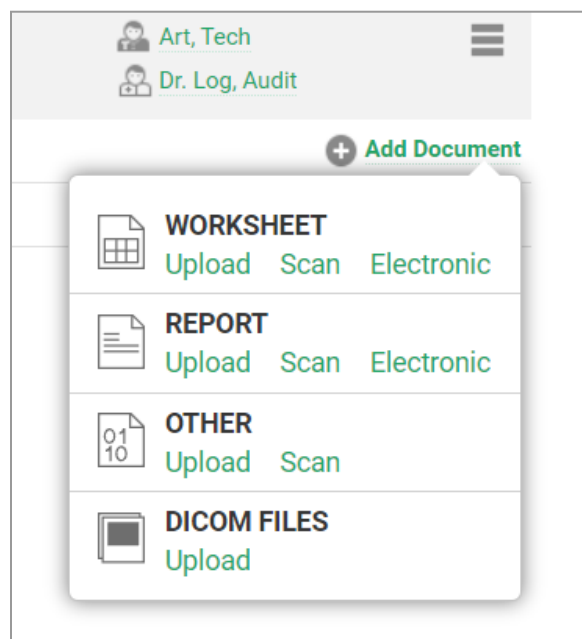
Appointment Reminder Updates

We can now customize your appointment reminders on a per-clinic basis, so each of your locations can have their needs met. Please contact Velox Support if you would like to make any changes to your Appointment Reminder settings.

Additionally, if you schedule an appointment after the pre-set daily delivery time, the Reminder History box will now display an explanatory message notifying you of the missed notice.

Visual & Cosmetic Changes

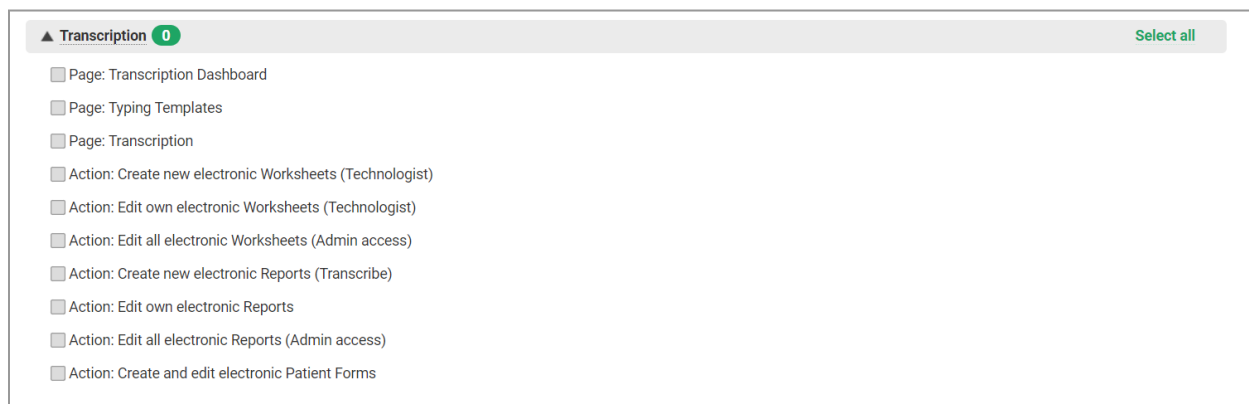
- Radiologist, Referrer, and Technologist icons have been updated.
- The “Add Documents” menu has been redesigned to condense options. Electronic documents are now available on the same line as standard worksheet and report options.



- The “Faxes Delivered in 24hrs” counter on the Management Dashboard page will no longer ignore Archived cases, showing more accurate values.
- The Encounter Search in ‘extended view’ now displays patient MRN number.
- **[Ontario only]** BMD services will now list the date of last issue (for billing purposes).
- **[Ontario only]** Claim rejection notices now properly display multi-line rejection text.

Other changes:

- **[BC only]** Claim search page now allows filtering by billing type.
- Encounter loading speeds have been better optimized. You should now see better results when opening multiple encounters at the same time.
- When adding a referrer to an encounter or appointment, the referrer list now allows searching by first name as well.
- Third Party Billing now allows for adjustments of *negative* amounts.
- Worksheet & Report editing permissions have been revamped:
 - Editing Reports and Worksheets are now separate profile permissions.
 - Users can be allowed to edit documents they have created without the requisite global permissions.
 - Users attempting to edit a restricted document will be informed they lack the appropriate permission.



- Images in the *Agile Viewer* are now pre-loaded, so scrolling through images should be near-instantaneous after first load.
- The *Agile Viewer* is now the default viewing form on non-Windows devices.
- Referrers can no longer update their own personal information via the Portal (excluding password).

- Any user password self-update is now logged in their staff-page audit list.

Additional bug fixes and optimizations will also be included with this release.