

Velox RIS - Release 13 (06/2024)

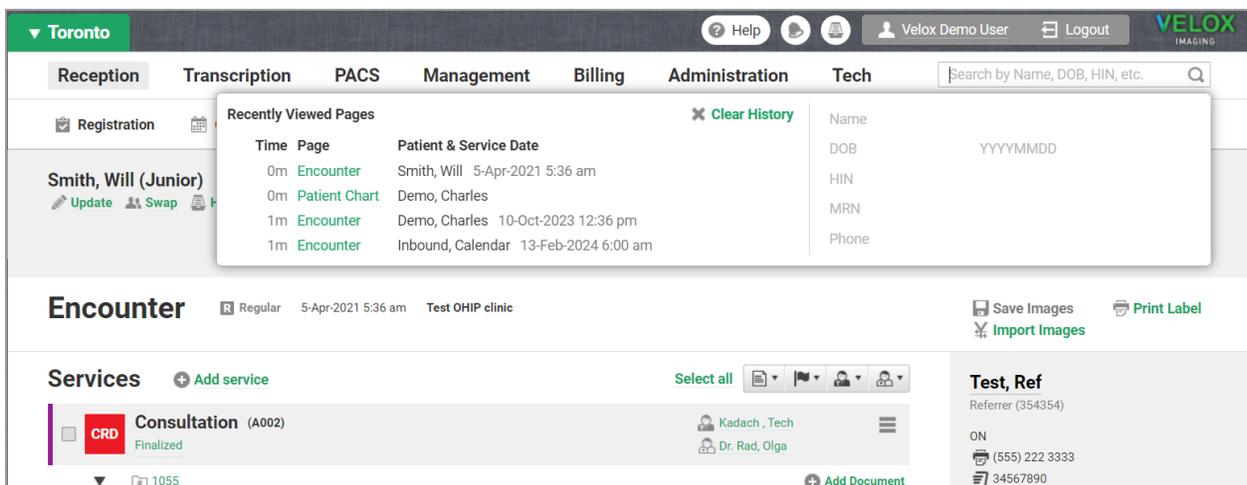
We are pleased to announce a new release for the RIS portion of the Velox Imaging suite has been rolled out. These changes will not affect normal clinic operations.

Please do not hesitate to contact us if you have any questions, comments, feedback or concerns regarding these changes.

Here are the most notable new features:

New Feature – Previously Viewed Pages List

The Patient Search element will now display your previously accessed patient pages to allow users to quickly return to work-in-progress encounters.



Updated Feature – Select Multiple Locations in Calendar Wizard

The Calendar Wizard tool now allows multiple locations to be selected when searching for availability. This feature is ideal for clinics with multiple locations in close vicinity, or for central booking lines.

Updated Feature – Reworked Appointment Confirmation & Edit Page

The appointment confirmation page has been completely reworked to improve page loading times and provide a more intuitive experience for users. All scheduled appointments will be nested chronologically, with the appointment you're originally accessing highlighted in green.

Users can expand individual appointments by clicking on the dropdown next to them, allowing you to edit any information on the fly. Additionally, you can add brand new appointments via the “Add Appointment” button at the top of the page. Any updates to the patient’s existing encounters will be listed at the bottom.

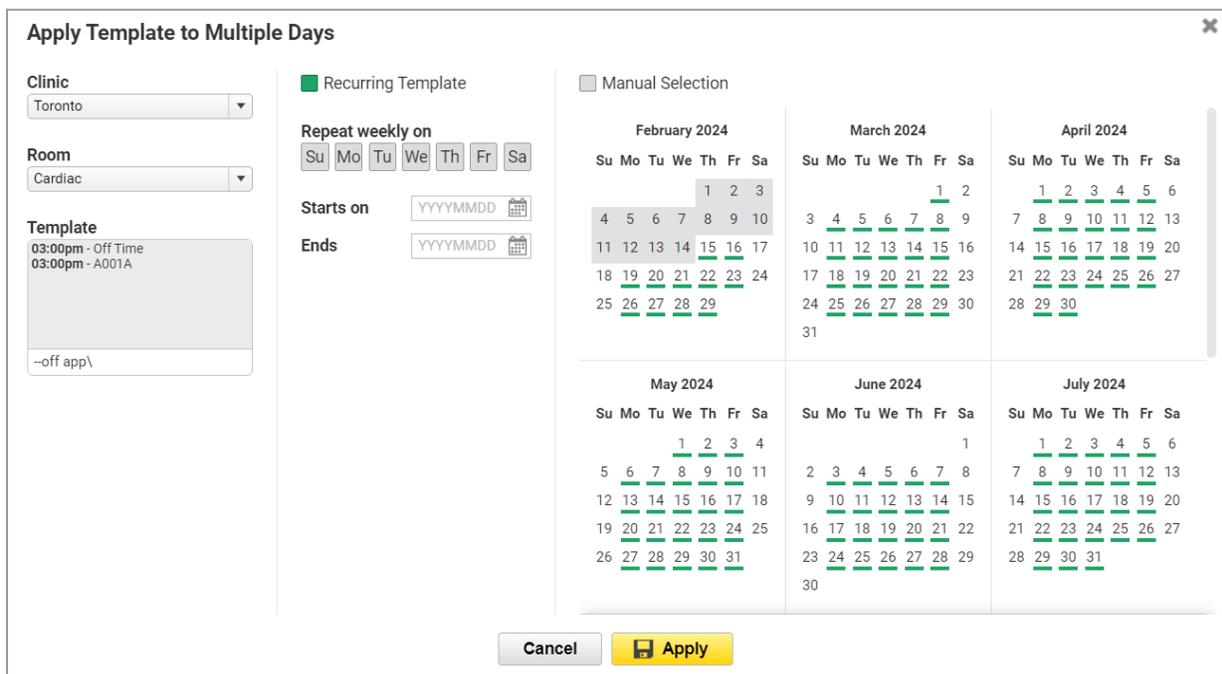
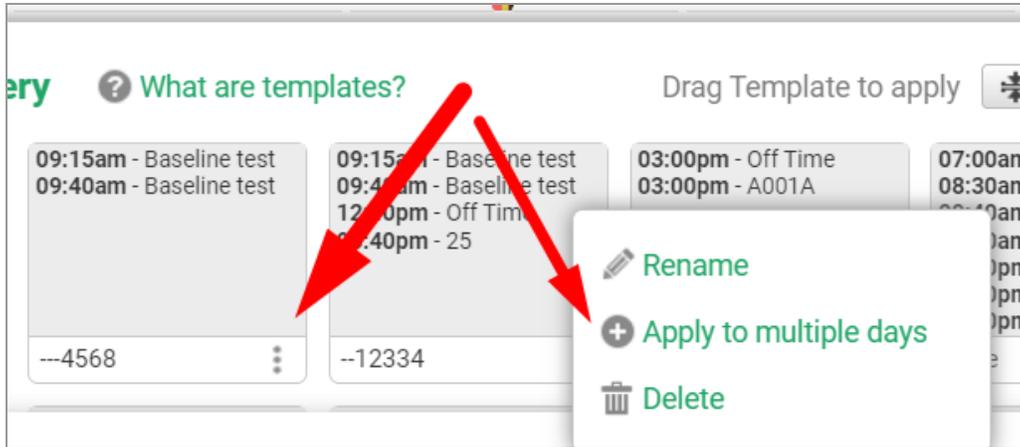
This page now also supports electronic document attachments, including (for the first time) electronic requisition sheets.

Once an e-document is created on the Appointment Edit page, it is saved as a static pdf and cannot be edited afterwards.

If your clinic would like to set up any new electronic document formats, please have your management contact eforms@velox.me, or otherwise speak to Velox Support.

New Feature – Scheduling Calendar Templates

Calendar templates may now be scheduled on the calendar, repeating for any days needed. To access the multi-day feature, enter Template Mode on the calendar. After selecting your template, click on the multi-dot symbol to see more options, and select “Apply to multiple days”



New Feature – Improved Draft Report Management

Two new features have been added to help handle scenarios where reports are mistakenly left incomplete in the encounter.

1) Dashboard total for draft reports

The Management Dashboard now includes a summary for any remaining services with a report still in draft.

2) Warning message when finalizing a case with a draft report

If a report is still in the 'draft' status and the service is set to Finalized or Archived, a warning message will appear before allowing you to proceed.

Clinic Name	Waiting Room	Checked-in	Images Attached	Dictated	Finalized	Reading Physician Rejected	Typist Rejected	On Hold
Example Clinic	153d 14h	36	4	-	7	1	-	-

New Feature – Sex of Patient

Velox is aware of changing requirements for patient sex nation-wide. As a blanket update, we are including two new additional options to the sex selection dropdown: *Other (M)* & *Other (F)*. These will use the corresponding value in the parentheses for billing purposes.

For now, if your provincial billing system requires a selection for Patient Sex, please select the option based on the patient’s ID documents, as this will ensure billing system compatibility. If there are any notes regarding patient preference, we would suggest including it in the Patient Notes section.

We are currently evaluating the compatibility of other options with internal, external, and third-party systems, such as provincial billing services and our service partners. As each province differs in its implementation of this, the final options may differ by location. If there are any questions or concerns regarding the implementation of this, please contact Velox Imaging Support with your feedback.

New Feature – Sex of Technologist (for booking)

Patients can now be limited to same-sex technologists for certain procedures.

Technologist staff profiles now have an option for assigning sex of staff. If a patient requests a same-sex technologist for their procedure, this will prevent the wrong technologist from being scheduled.

Updated Feature – Document Editing Improvements

The document editor has a number of changes to improve the document creation process.

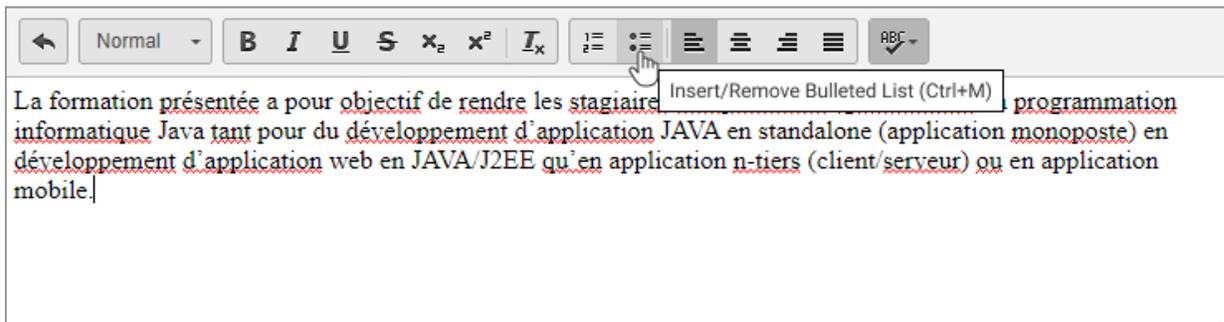
1) Text Editing Shortcuts

There is now a keyboard shortcut to create a numbered list. This can be accessed by pressing 'Ctrl + M'.

Hovering over any function button will now show you its keyboard shortcut.

2) Drawing Editing Options

Document Drawing fields now have more options for editing shapes. You can now edit your drawings after having placed them. Additionally, drawings are no longer restricted to 90° angles and can be resized/rotated in any direction.



Updated Feature – Encounter Audit Log Improvements (Views, Referrer Swaps & Billing Types)

The encounter audit log now records:

- Each time the encounter is viewed by a user
- If the referrer was swapped in the encounter
- If the billing type was changed

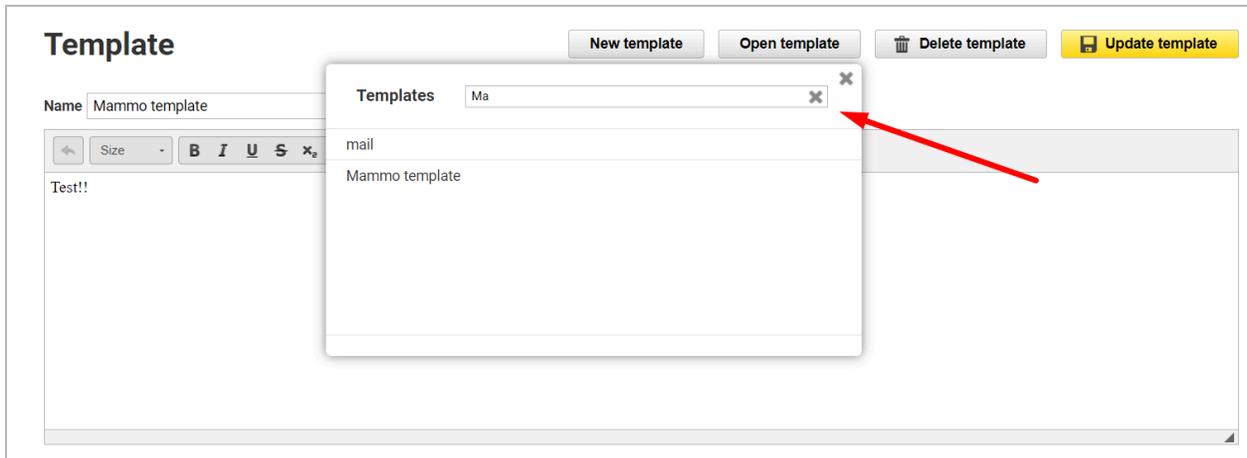
The audit record will include the action date/time, name of the user, and what the billing type/referrer was changed to.

Updated Feature – Task List for Rejections

The technologist task list will now activate on rejections without requiring a QA rating. This will allow technologists to be notified if their case requires attention.

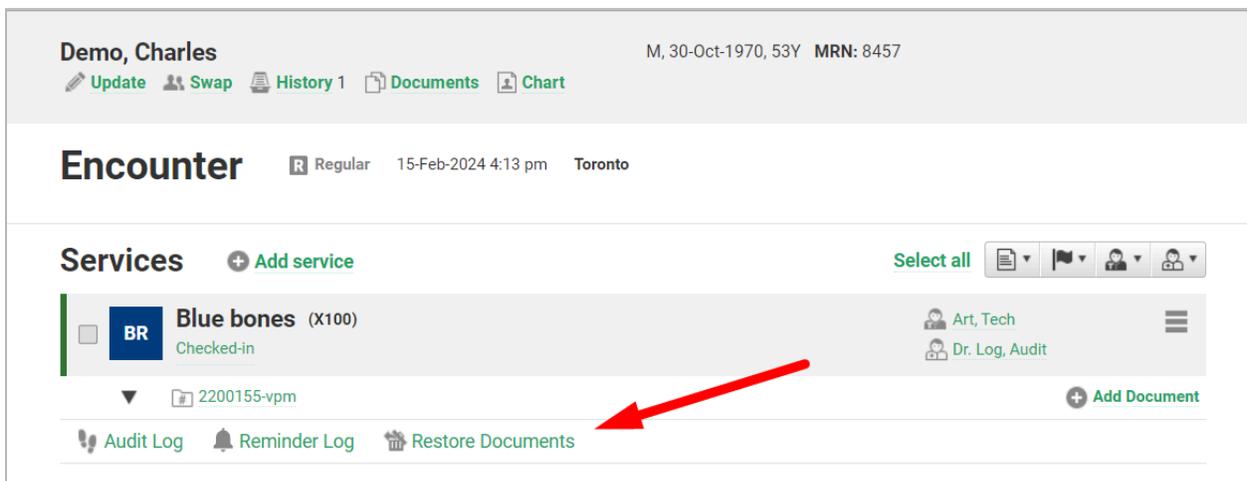
Updated Feature – Searching for Transcription Templates

The Transcription Templates page now allows templates to be filtered by name to be found and edited more easily.



Updated Feature – Restore Deleted Documents & Encounters

Staff can now restore deleted documents from an encounter without needing to contact Technical Support. This option can be found at the bottom of an encounter's assigned services.



Additionally, deleted encounters can be restored by staff from the Patient Chart.

Patient Chart

Demo, Charles
M, 30-Oct-1970, 53Y
[Update](#) [Merge](#)

MRN: 8457 **Address:** 101 Dalmatian Street, Wind...

Reminder: No reminders (default)
Language: Unknown

Appointments

No Appointments

Encounters

📅 10-Oct-2023 12:36 pm	CR 📄 Soft Tissues of Neck - X020 <i>Finalized</i>	🖨 0	📅 0 / 0	👤 Dr. Stark, Tony
	CR 📄 Skull (4v) - X001 <i>Finalized</i>	🖨 0	📅 0 / 0	👤 Dr. Stark, Tony

[🗑 Show deleted \(1\)](#)

Audit Log ▲

Tip: Are you aware of the Patient Chart? This page can be accessed from an encounter header (below the patient name), and will contain information about the patient at a glance, such as profile audit history, reminder history, correspondence history, recent appointments/encounters, and more!

Updated Feature - Additional DICOM Export Options

The DICOM Export page has been reworked.

When exporting DICOM images, you can now select which format you would like to save your images in. As not all purposes will require DICOM quality images (such as for patients saving their images to view at home), then the new JPEG options may be more suitable and universally compatible, as it does not require a dedicated viewing program.

Save DICOM as
✕

- JPEG for online and email**
Good for sharing and quick viewing on computers and mobile devices without special viewers.
- JPEG for USB**
Can be viewed on a computer, higher image quality.
- TIFF for USB**
Can be viewed on a computer, uncompressed image quality.
- DCM files**
For diagnostic viewing, requires use of a specialized DICOM viewer.
- DICOMDIR**
For importing into another PACS.

Anonymize

Anonymize DICOM images

Cancel
Proceed

Additionally, when exporting multiple encounters simultaneously, it will now package each encounter into a single archive file.

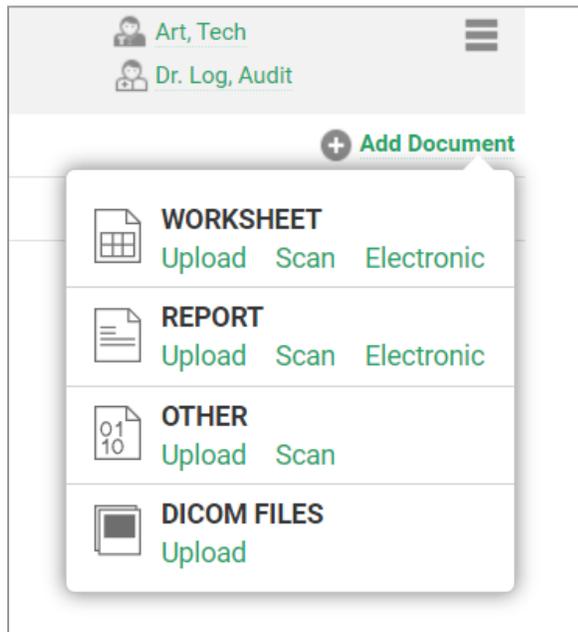
Appointment Reminder Updates

We can now customize your appointment reminders on a per-clinic basis, so each of your locations can have their needs met. Please contact Velox Support if you would like to make any changes to your Appointment Reminder settings.

Additionally, if you schedule an appointment after the pre-set daily delivery time, the Reminder History box will now display an explanatory message notifying you of the missed notice.

Visual & Cosmetic Changes:

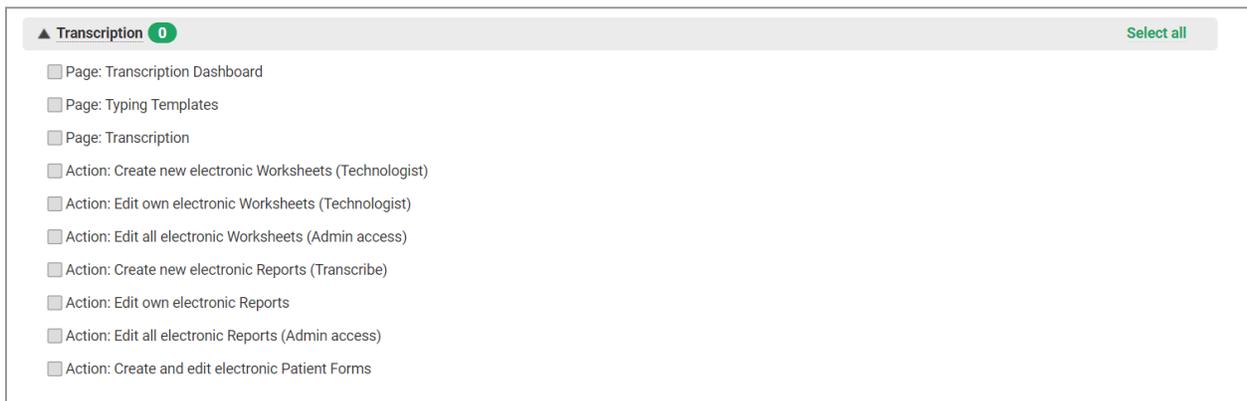
- Radiologist, Referrer, and Technologist icons have been updated.
- The “Add Documents” menu has been redesigned to condense options. Electronic documents are now available on the same line as standard worksheet and report options.



- The “Faxes Delivered in 24hrs” counter on the Management Dashboard page will no longer ignore Archived cases, showing more accurate values.
- The Encounter Search in ‘extended view’ now displays patient MRN number.

Other changes:

- When adding a referrer to an encounter or appointment, the referrer list now allows searching by first name as well.
- Third Party Billing now allows for adjustments of *negative* amounts.
- Worksheet & Report editing permissions have been revamped:
 - Editing Reports and Worksheets are now separate profile permissions.
 - Users can be allowed to edit documents they have created without the requisite global permissions.
 - Users attempting to edit a restricted document will be informed they lack the appropriate permission.



- Images in the *Agile Viewer* are now pre-loaded, so scrolling through images should be near-instantaneous after first load.
- The *Agile Viewer* is now the default viewing form on non-Windows devices.
- Referrers can no longer update their own personal information via the Portal (excluding password). Password updates are now logged in the Staff page.

Additional bug fixes and optimizations will also be included with this release.