

# Velox Suite 2023.10 Release 12

We are pleased to announce a new release for the RIS portion of the Velox Imaging suite has been rolled out. These changes will not affect normal clinical operations. Though it may be beneficial to review specific workflows within the clinic. Please do not hesitate to contact us with any questions or concerns regarding these new changes. **Here are a few notable new features:**

## New Feature – Patient Chart

We have added a new page throughout the system. The new patient chart page will centralize all information related to a patient. This page will include Inbound Referrals, Documents, Correspondences, Audit Logs, Reminder Logs, and more.

**Patient Chart**

**Frings, Gass**   
 F, 22-Sep-2022, 1Y  
[Update](#) [Merge](#)

**MRN:** 8888888888    **Phone:** (335) 676 7676  
**Reminder:** No reminders (default)    **Address:** 4214 Gfb, ON  
**Language:** Unknown

**Family Doctor:** Half, O'Ref  
**OHIP:** 2746752161GG  
**Notes:** 754515Personal Information First Name ...

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**Appointments**

16-Apr-2023 (Sun) 8:30 am - 9:00 am	Bug wizard	X-Ray <i>ohip_release</i>		
Patient added to the waitlist for Tuesday, October17th, Queue:2				
23-Jan-2023 (Mon) 2:15 pm - 2:35 pm	ALL clinic	X-Ray two <i>Test en</i>		
19-Jan-2023 (Thu) 2:00 pm - 2:30 pm	bbbb (L1)	US <i>ohip_release</i>		

[Show All \(6\)](#)

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**Encounters**

27-Jan-2023 4:15 am	CheckedIn		
	OnHold		
16-Jun-2023 9:45 am	CheckedIn		
12-Apr-2023 7:45 am	CheckedIn		

[Show All \(24\)](#)

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**Audit Log**

The patient chart page will be available from several parts of the system. Most commonly seen will be on a patient encounter page, patient search results and while booking an appointment or registering a patient.

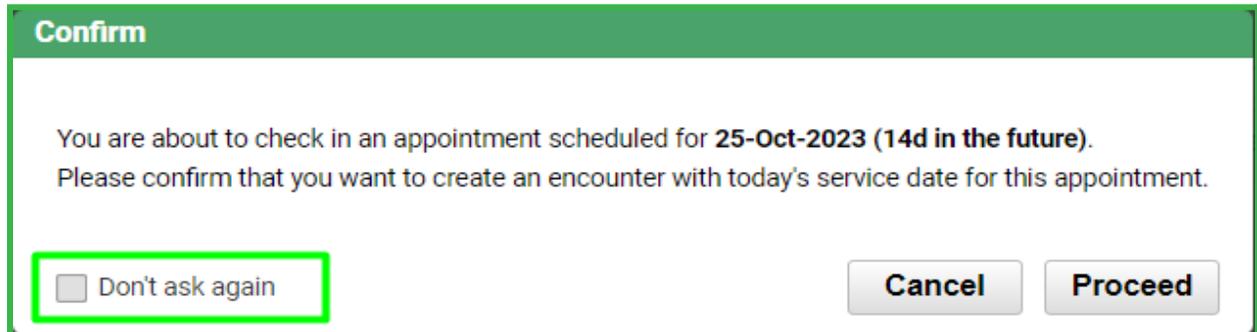
From the patient chart page, Staff can update patient demographics and initiate a patient merge if necessary.

### New Feature – Add Second Tech

When a technologist has been assigned to a service, a new button will appear to add a second tech to this service. When the ‘Add the Second Tech’ button is clicked, a new “unassigned” slot for tech will appear. Removing the first technologist from the service will also cancel the second tech’s assignment.

## New Feature – Appointment Confirmation (Past/Future)

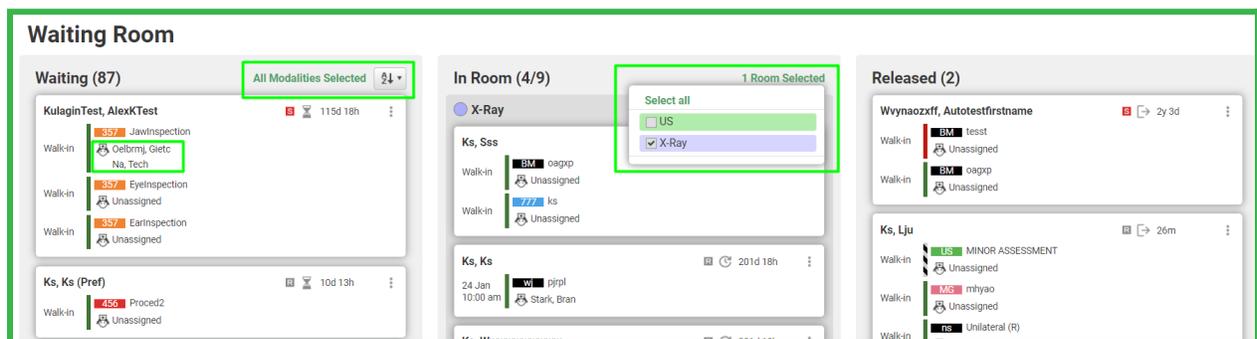
A new confirmation has been added to the appointment check in process. If an appointment for a past or future day is being checked in. The system will display confirmation pop up. Staff will have the ability to check off the “Don’t ask again” to prevent this confirmation for the next seven days.



**Note:** The “Don’t ask again” option is preserved in your local browser’s cache for up to seven days. Other computers or accounts may be unaffected.

## Updated Feature – Waiting Room: additional filters and sorting

The Waiting Room page allows staff to filter patients by room and modality. Patients in the Waiting Room can also be sorted by time spent in the Waiting Room and by appointment time. These filters will benefit workflows involving collaborative tech studies and shared patient rooms. If a patient card in the waiting room is older than 24 hours, the check-in date and time will be displayed on the patient card.



Note: Two techs will be shown on the patient when using two tech workflows.

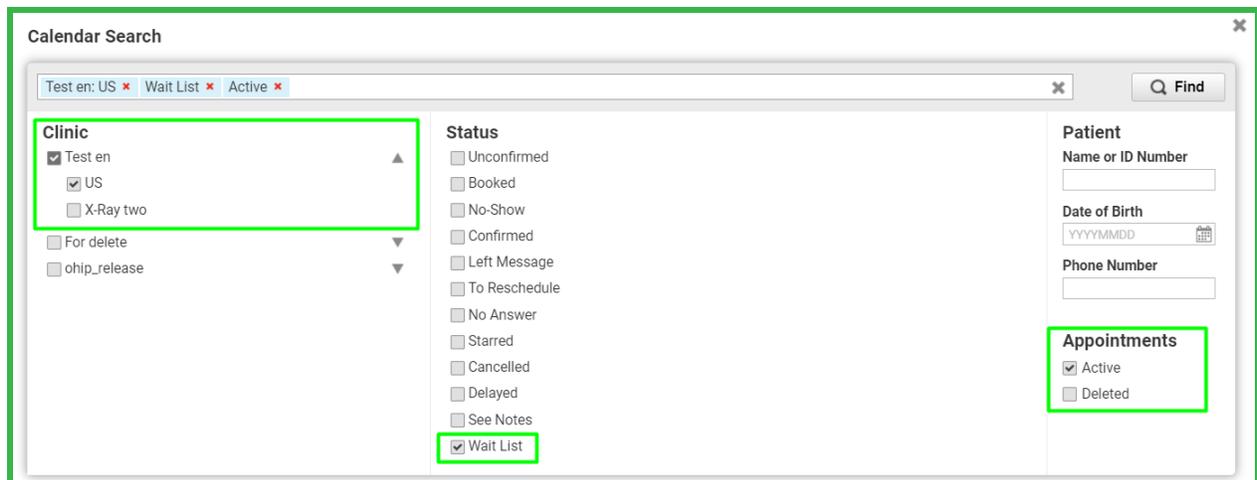
## Updated Feature – Appointment Statuses; waitlist status

We have added a new ‘waitlist’ status to the list of appointment statuses. Using appointment notes, staff can add information about the queue position and any additional information to help manage the waitlist queue.

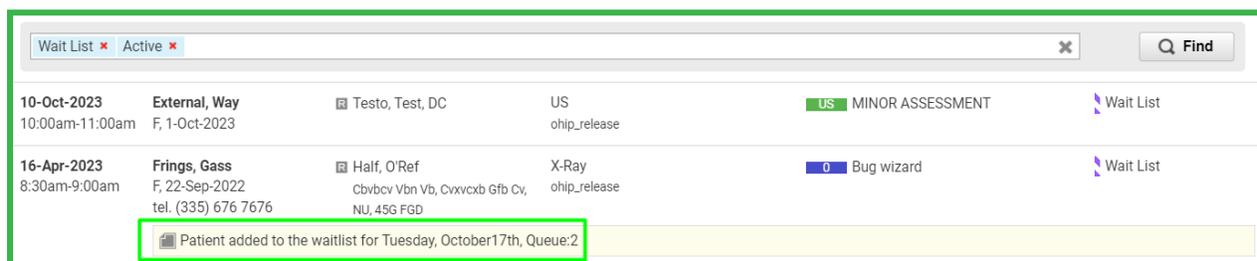
Note: We added a ‘Waitlist’ button to the calendar page. This button will immediately display active patients on the waitlist.

## Update Feature – Calendar Search: additional filters

Now, on the Calendar Search, we have added filters for appointments marked as waitlisted, as well as filters for specific rooms in a clinic. All other search functions remain the same.

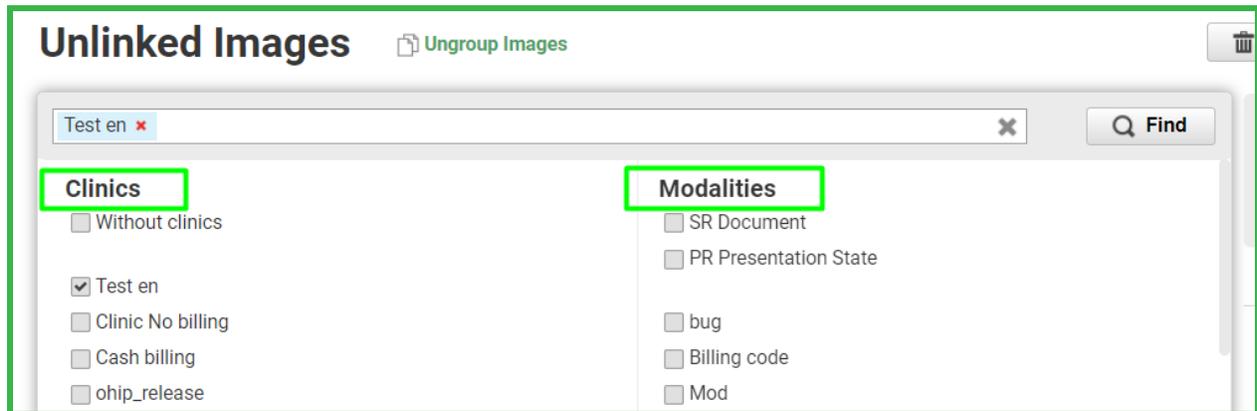


Note: Appointment notes will now be shown in the results.



## Updated Feature – Unlinked Images: Filters

Now, staff can filter by modalities and clinic locations on the Unlinked Images page. If the clinic location information is missing on a series of images, they will be available under the “Without clinics” filter.



## Updated Feature – 3rd Party Invoices: Overhaul

To view a brief demo video showcasing these changes, please click here:  
[https://youtu.be/0S\\_AsAf5dFg](https://youtu.be/0S_AsAf5dFg)

A new 3rd party invoice details page has been added to the system to help users manage payments. Staff will be able to add multiple payments (3rd party payments only) and make adjustments to an invoice.

Notable changes to the 3rd party billing page include:

- The page title changes to 3rd Party Invoices.
- Replaced the “Print Invoice” button with “Details” .
- The Total Paid field in the Calculate block is replaced with the Balance field.
- Payment status can no longer be changed manually on each invoice from Paid to Unpaid and vice versa. Status is changed to paid once a payment is added.
- Invoice notes can be added on the 3rd Party Invoice Details page along with printing an invoice.

### 3rd Party Invoice Details

Invoice #: 00000173    Status: Paid    [Print Invoice](#)  
 Schedule: tnat    Payer: Nill  
[+ Add Invoice Note](#)

Charges						
Services	Billing Code	Professional Fee	Clinic Fee	Charge #	Charge	
333 wjair	A004, A006	\$20.00	\$60.00	00000173.1	\$80.00	

Payments and Adjustments							
P&A #	Type	Date	Payment	Payer	Payment Type	Reference Number	Balance
00000173P1	Payment	11-Oct-2023	\$45.00	Nill	Debit Card		\$35.00
00000173A1	Adjustment	11-Oct-2023	\$10.00	Nill	Unknown		\$10.00
00000173A2	Adjustment	11-Oct-2023	\$15.00	New Payer set	Credit Card		\$10.00
00000173P2	Payment	11-Oct-2023	\$10.00	O'Test	Cheque (Insurance)	019392	\$0.00

[+ Add Payment](#)    [+ Add Adjustment](#)

Total Charges	\$80.00
Total Payments	\$55.00
Total Adjustments	\$25.00
Balance	\$0.00

Now on the 3rd Party Invoices page (formally cash receipts), users will be able to search for invoices using the invoice number as well as filter by invoice status.

### 3rd Party Invoices

Inv.No. 00000173 ✖
✖

**Clinics**

- Test en
- Clinic No billing
- Cash billing
- ohip\_release

**Modalities**

- Blood
- Unlinked
- Unlinked2
- Mod
- bug
- Alicija
- Modality for delete
- Billing code
- DenSeb
- mri2
- user experience
- TEst me
- Karina

**Status**

- Checked-in
- Images Attached
- Dictated
- Finalized
- Archived
- Typist Rejected
- Reading Phys. Rejected
- On Hold

**Flag**

- Emergency

**Invoice Status**

- Unpaid
- Partial
- Paid

**Person**

Patient

**Acc. Number**

Number

**Invoice Number**

**Service Date**

S/D From

S/D To

Today

3 Days

1 Week

1 Month

## Updated Feature – Teleplan password change

We have introduced checks in the system to prevent our validation service from being locked, in the event of a password change. With these checks we have also enabled users to enter the new password.

On the billing dashboard a “login failure” will appear if the system detects issues with the login credentials. users can then click change password to update the credentials.

Note: The ability to change the password is based on permissions

### Billing Dashboard

#### Encounters to Bill

Ready	Invalid Data Centre Number	5
<b>3</b>	Invalid Practitioner Number	9
With Problems	Invalid Payee Number	5
<b>12</b>	No Diagnostic Code	2
	Invalid Procedure Fee Item	3
	Study in progress	10
	Service Location Code Is Required	5
	Invalid Referrer Number	2
	Invalid PHN	8
	No Address	4

#### Pending Claims

Ready to Submit	<b>74</b>
Incomplete	<b>26</b>
Sending	<b>1</b>

#### Submitted Claims

Paid As Billed	Adjustment Codes:
<b>3</b>	QK ..... 2
Paid With Explanations	K8 ..... 1
<b>5</b>	Explanatory Codes:
On Hold	BH ..... 1
<b>1</b>	N7 ..... 1
Refused	EB ..... 1
<b>5</b>	X0 ..... 1

#### Data Center Login

V0050	login_user4:	Status OK	15-Aug-2023 at 06:58pm	(change password)
V0050	_l_user6:	<b>LDAP logon failure: password is invalid</b>	15-Aug-2023 at 06:58pm	(change password)
V0050	_l_user6:	<b>LDAP logon failure: password is invalid, userID locked out</b>	15-Aug-2023 at 06:58pm	(change password)
V0050	login_user4:	Status OK	15-Aug-2023 at 06:58pm	(change password)

## Updated Feature – Claim Adjustments

In the current system when there is a claim which has been adjusted by the ministry there is now records to indicate this change. The system will show the amount submitted and the current paid amount along with explanatory codes.

<b>0001145</b>		Payment Program: MSP Submission Type: Resubmission (R)							
<b>Location</b>		<b>Patient</b>		<b>Referrer</b>			<b>Practitioner</b>		
Service Location: P		PHN: 9456542121		Billing #: 7778N			Billing #: 7788H		
Data Centre #: V0050							Payee #: 59709		
Fee Item	Units	Diagnostic Code	Pro	Tech	Submitted	Paid	Service Date	Status	
00020	1	066,066.0			\$62.51	\$32.15	20-Oct-2023	Paid	
<p><b>Note:</b>  <b>Explanatory Codes:</b>            BG - AMOUNT ADJUSTED TO THE RATE EFFECTIVE FOR THIS DOS.            *B - PATIENT'S ELIGIBILITY WITH MSP IS IN QUESTION. PLEASE HAVE PATIENT CONTACT MSP.            M3 - GPSC CONFERENCE FEE ITEMS 14015, 14016, OR 14017 HAVE BEEN PAID TO YOU ON THE SAME DATE OF SERVICE.            THEREFORE, THIS GPSC FEE ITEM IS NOT APPLICABLE.</p>									

Bug fixes and other optimizations will also be included in this release.